

# SUMMARY REPORT

## Indiana Trails Study



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A c k n o w l e d g e m e n t s

# Summary Report Indiana Trails Study

A Study of Trails in 6 Indiana Cities

Funded by

Indiana Department of Transportation  
Indiana Department of Natural Resources  
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Rivers, Trails and Conservation Assistance Program

Completed by



**Indiana University**

Epley Institute for Parks & Public Lands  
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## Indiana Trails Study

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The following individuals provided guidance and review on the Indiana Trails Study Group as representatives of State and Federal agencies, including the Indiana Department of Transportation, Indiana Department of Natural Resources, National Park Service's Rivers, Trails and Conservation Assistance Program, Indiana Department of Commerce and Indiana Governor's Council on Physical Fitness

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### Participating Local Agencies

The Indiana Trails Study could not have been accomplished without the support and assistance of staff from the local trail organizations that participated in the study. The following individuals served as the primary contacts for the Fort Wayne Parks and Recreation Department, Greenfield Parks and Recreation Department, Goshen Parks and Recreation Department, Indianapolis Greenways Division of Indy Parks, Cardinal Greenway, Inc.(Muncie), and Portage Parks and Recreation Department.

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## Summary Report

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# The Indiana Trails Study

### Background

The development of multi-purpose trails has become an increasingly popular initiative in communities across the country. Many successful trail development projects can be identified throughout the country, and trends in these communities show trail activities are a growing and preferred recreation activity among the populace. Federal, state and local government have made significant commitments to planning, and developing trails in the form of staff and funding. Indiana is among the states that have recently committed federal and state funds to developing trails in local communities. As a result, Indiana officials have become more interested in gathering data on trail use, trends in trail operations, and general attitudes of trail users and trail neighbors.

The Indiana Trails Study was developed to address the growing need for more information on trail use and the general attitudes of trail users and trail neighbors. Originally proposed as a summer-long research study of one trail, the study quickly became an overview, or reconnaissance level study, of six (6) different trails in Indiana. Funded by the Indiana Department of Transportation (INDOT) with additional funding by the Indiana Department of Natural Resources (IDNR), and the National Park Service (NPS) River, Trail, and Conservations Assistance Program, the Indiana Trails Study conducted research on trail use levels, trail management, economic impacts, property values, and attitudes toward trails in six (6) different types of communities in Indiana. The six (6) communities and trails were:

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- Fort Wayne, Rivergreenway Trail
- Goshen, Maple City Greenway Trail
- Greenfield, Pennsy Rail Trail
- Indianapolis, Monon Rail Trail
- Muncie, Cardinal Greenway Trail
- Portage, Prairie Duneland Trail

**Figure 1: Early Morning Bicyclists On A Trail**



researchers in site selection, preferred information to be obtained, research methods and project completion. This group helped to clarify and specify the purpose of the Indiana Trails Study.

## Study Locations

The six study trail sites were selected to reflect differing community populations, geographic locations, trail development-funding methods, trail types and community types. The common parameter for trail selection was that the trail had to be operating for longer than two years. Figure 2 on the following page shows the location and length of each trail selected for the Indiana Trails Study.

Trail segments included in the study were determined in conjunction with the agencies responsible for managing the six (6) selected trails. Criteria for locations included:

- Selection of trailheads that were frequently used in order to intercept users when starting or ending trail use.
- Selection of trail segments where traffic counter deployment would be centrally located along the length of the trail, and easily accessible by a majority of the communities' population.

## Study Purpose

The purpose of the Indiana Trails Study was to complete a reconnaissance level study of the use levels, user characteristics, management practices, economic factors, and impacts to adjacent properties for the selected trails.

To assist in completing the study an ad-hoc advisory group, known as the Indiana Trails Study Group, was formed to advise

## Study Methods

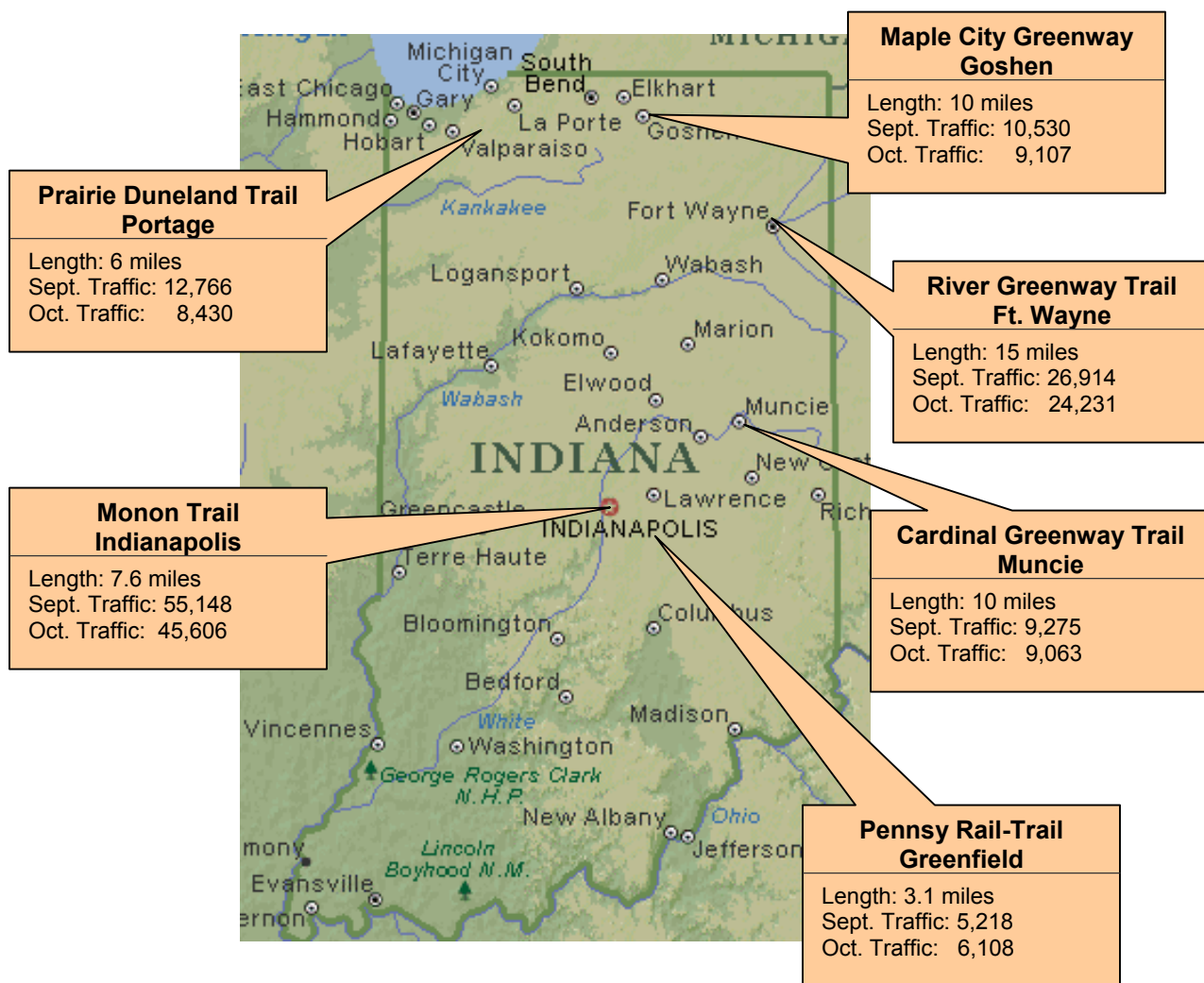
The Indiana Trails Study used a number of methods to obtain research data about the trails, trail use levels, trail management, trail users and trail neighbors. These methods included:



- Traffic (user) counts using infrared trail counters at select trail segments
- User survey through use of intercepts and follow-up mail survey techniques
- Mail survey of adjacent property owners, referred to as trail neighbors
- Phone interviews with local realtors

All research was conducted and completed between June and November 2000 by the Eppley Institute for Parks and Public Lands at Indiana University. A detailed description of study methods is provided in Appendix B for further review.

**Figure 2: Location of Indiana Trails Study Cities**



### Study Findings

The Indiana Trails Study is a comprehensive review of trails, and significant amounts of data have been generated. Over 240 different variables were analyzed in the 4 different surveys and traffic counts completed between June and November 2000. The published study consists of 7 volumes, one each for the six (6) different trails studied, and this summary report of all trail research. The most complete and concise summary of data from the Indiana Trails Study is found in Appendix A of this report in the form of Trail Data Summary Tables. In this format, the findings from each of the six (6) trails studied are laid out side-by-side by topical area. The detailed analysis provided in the following summary report is based on the Trail Data Summary Tables.

### Trail Use & Counts

In analyzing use patterns, the Trail Study utilized infrared traffic counters originally designed to track wildlife crossing at a specific point. The counters indicate date, and time of an “event” when the infrared light beam is crossed by a traveling object. The counters have a transmit and receiver unit that are mounted across from each other, and are adjustable so that object speed and size can be accommodated. In the case of the Trail Study, the counters were placed in one location along each of the trails over a 2-month period of September and October 2000.

It is emphasized that the trail counters recorded only “events”, not separate and distinct users, and could not ascertain the activity in which the user was participating. (i.e. walking, bicycling, etc.). In this way, the infrared trail counters acted much the same as traffic counters used by civil and traffic engineers in measuring use of a specific stretch of highway. The counters measured only the number of events or users that passed by a specific point along each trail.

It is important to note that the trail count study was augmented by work completed by the School of Public and Environmental Affairs at Indiana University Purdue University Indianapolis (IUPUI) where an undergraduate class conducted research designed to estimate the accuracy of the trail counters. By observing activities on the nearby Monon Trail in Indianapolis during specific times in the same location as the infrared counter, this project determined that the infrared counter data represented a systematic 15% undercount of trail users. It is important to note that the traffic count information presented in the Indiana Trails Study **has not been** adjusted for this 15% undercount.

### *Traffic Counts*

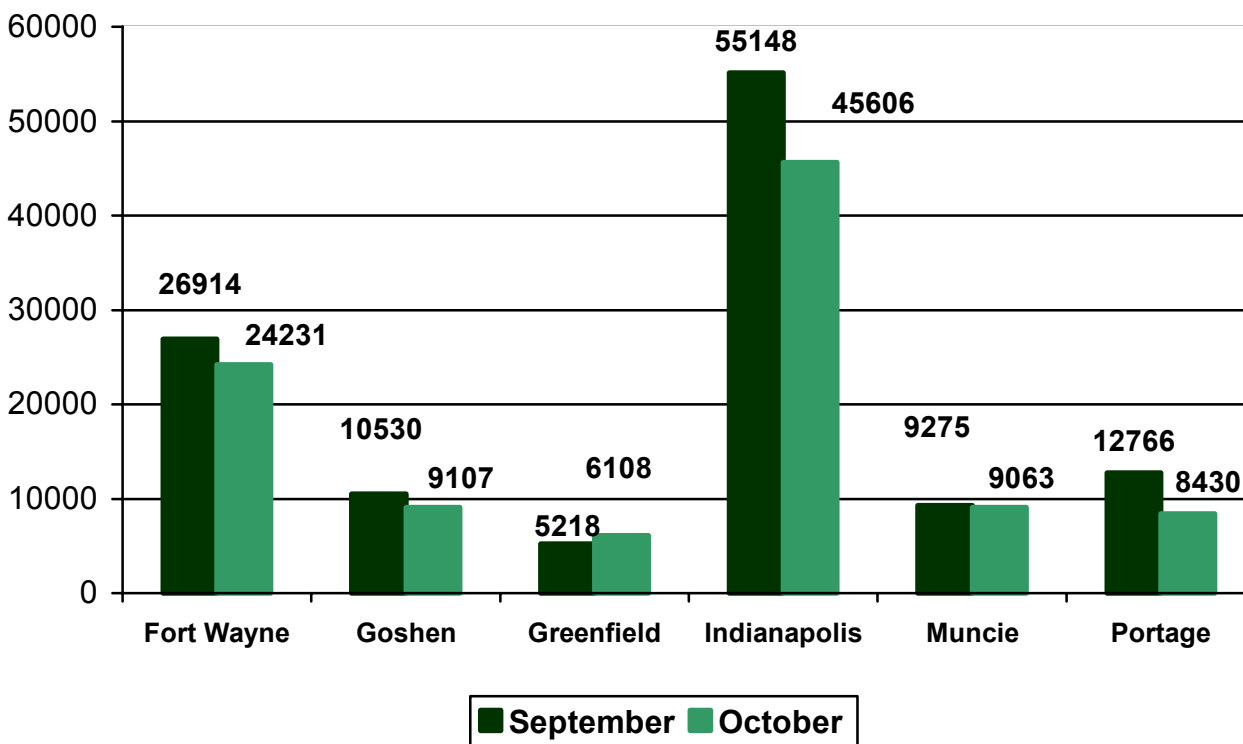
Individual trail counts recorded by the infrared counters were downloaded in the field onto information storage devices and then transferred to laptop computers. The traffic counts from trails in the six (6) subject cities were analyzed using descriptive and frequency statistics for trends, similarities and differences. Significant amounts of information were generated for each subject city and corresponding trail, which was aggregated to create more general findings. The traffic count data highlights the following summary findings regarding trail use levels.

- Total monthly traffic count by trail
- Average weekday traffic count by trail
- Average weekend day traffic count by trail
- Highest single hour traffic count by trail
- Weekday traffic count by hour of day for each trail
- Weekend traffic count by hour of day for each trail

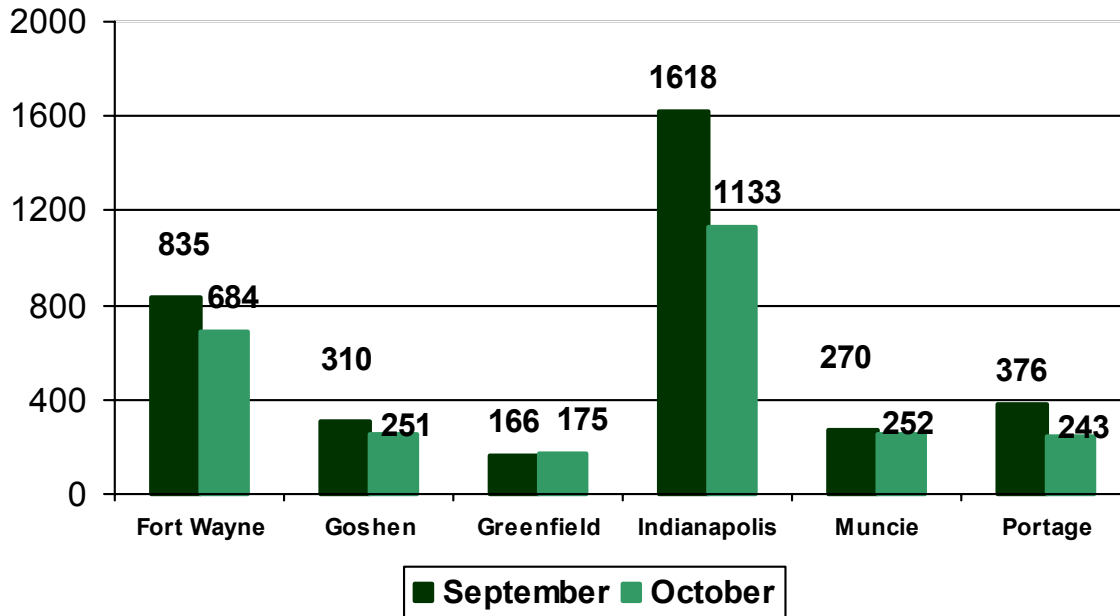
Chart 1 displays the total monthly traffic count for each trail in the months of September and October 2000. The chart indicates that significant uses of each trail occurred in September, with reduced use in October. The resulting findings indicate that trails do attract consistent use regardless of trail type, location and community; and that as daylight hours are reduced, trail use is generally reduced. It is important to note that the trail counters reported a high of 55,148

events on the Monon Trail in Indianapolis during September 2000 with a low of 5,218 events on the Pennsy Rail Trail in Greenfield during September 2000. While one could assume that each event translates into 1 person using these trails, it is unlikely that this is the case. More probable is that about every 2 events translates into 1 person using the trail based on findings presented in Chart 9. Briefly, this chart indicates that between 81% and 98% of trail users surveyed reported they entered and exited the trail at the same location. This would support the view that the number of trail users is between 50% and 60% of the total trail count for the specified time period. Therefore, the best estimate of trail user visits reported for the project ranged from 27,574 on the Monon Trail to 2,609 on the Pennsy Rail Trail.

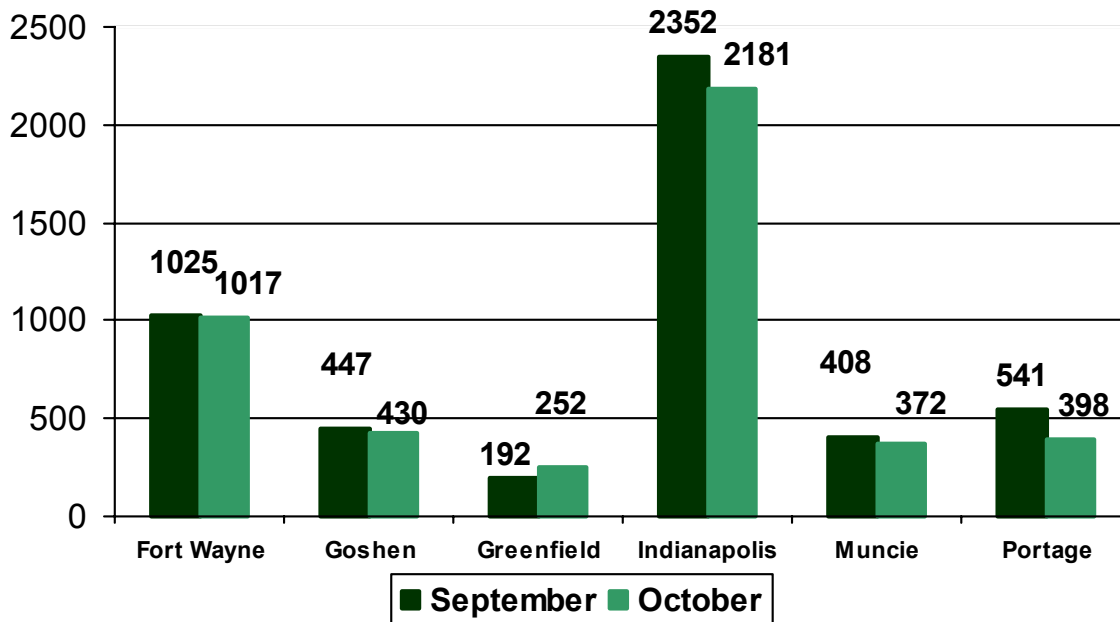
**Chart 1: Total Traffic Count For Study Cities in September/October 2000**



**Chart 2: Average Weekday Traffic Count For Study Cities in September/October 2000**



**Chart 3: Average Weekend Traffic Count For Study Cities in September/October 2000**



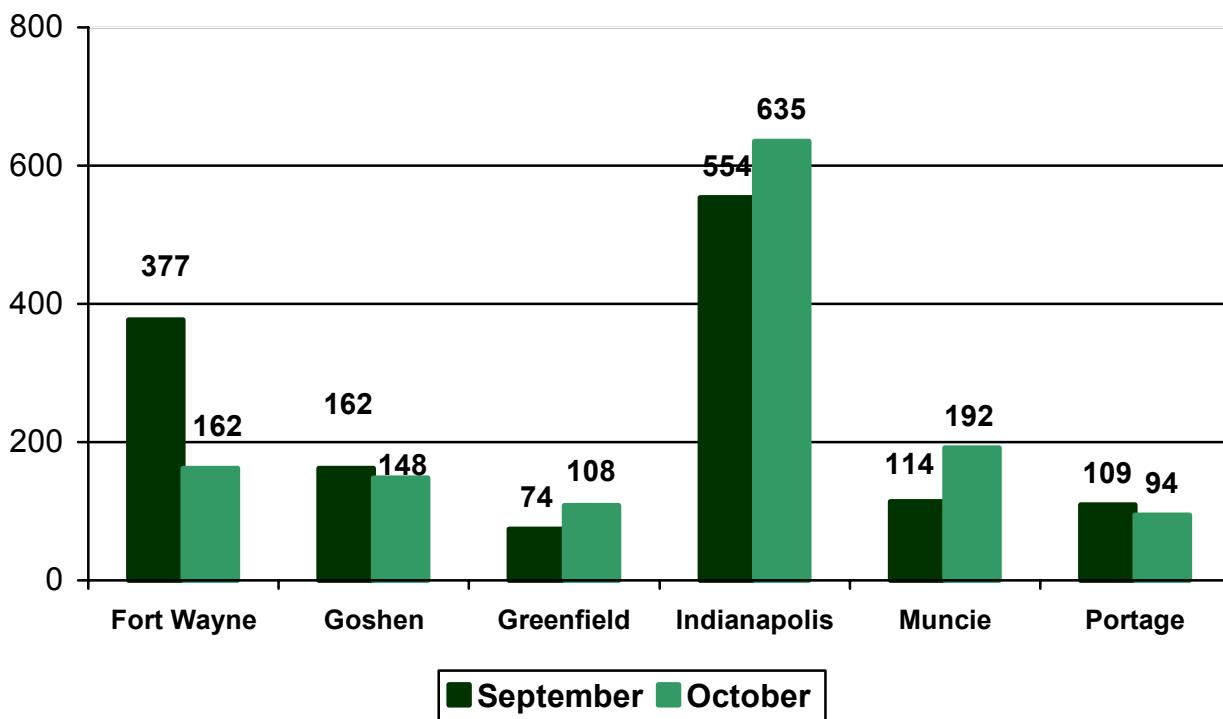
The information displayed in Chart 2 provides an analysis of the amount of weekday traffic for each of the trails studied during the months of September and October 2000. As shown, the daily traffic count ranged from a high of 1618 to a low of 166 events, both in September. A comparison of event counts between September and October generally finds that October events range from 65% to 95% of September events, with an average October event count of 19% less across the six trails. This reduction in trail use is attributed to the reduction in the amount of daylight and/or an increase in cooler weather. It is important to note however, that in all cases, daily events for each site remain at fairly high levels.

Chart 3 shows weekend daily traffic for each of the trails in September and October 2000. Again, it is generally observable that the number of events on each trail was lower in

October in comparison to September. October weekend counts were on average 88% of September counts, and ranged from 76% to 99% of September counts. Trail use levels as measured by events apparently remained more even between October and September in those communities where the trail was more centrally located in an urban community. Specifically, the trail use levels in October, as measured by events, averaged approximately 95% of the September use level in Fort Wayne, Goshen, Indianapolis, and Muncie. In these 4 cities, the trails are located in more urban places.

The highest single hour count of trail events for the study trails in September and October 2000 is depicted in Chart 4. The pattern of highest single counts across communities generally reflects total traffic patterns. Trail use levels past the single point of the trail counter varied from a high of one person

**Chart 4: Highest Single Hour Count For Study Cities in September/October 2000**

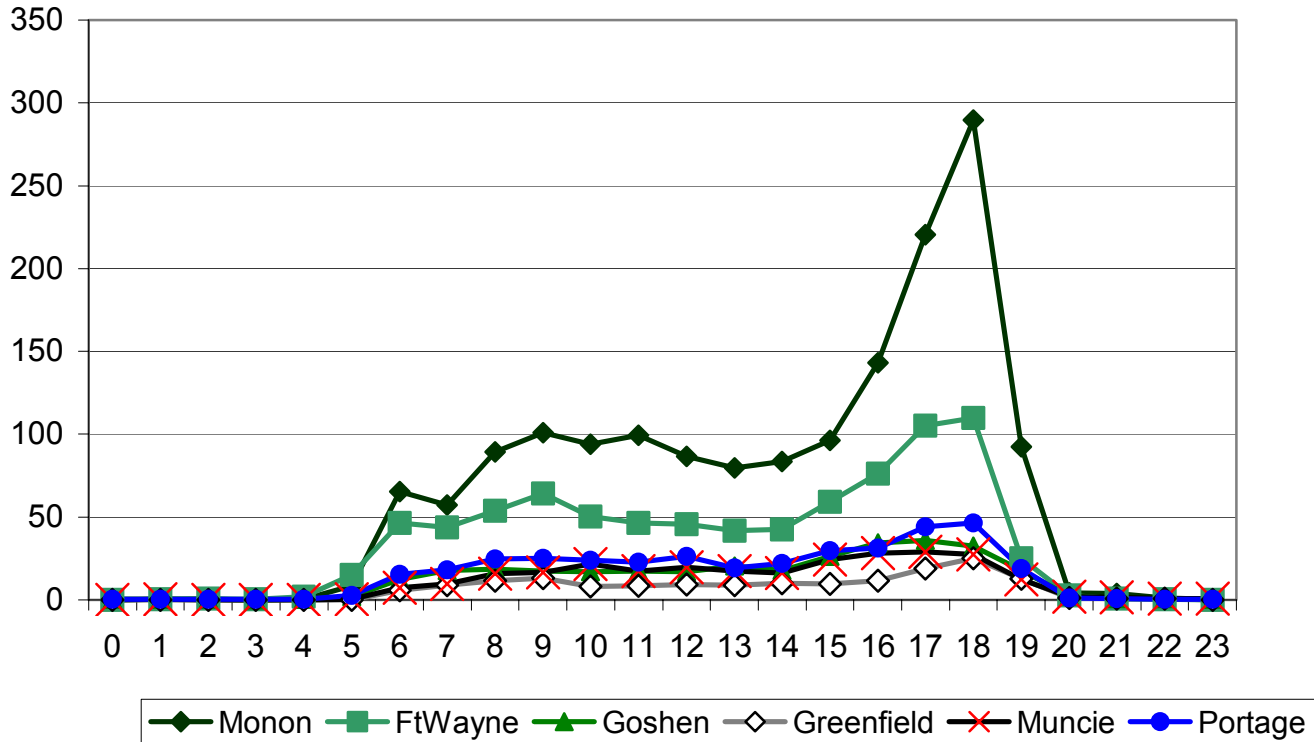


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every 6 seconds at the Monon Trail in October, to a low of one person every 49 seconds at the Pennsy Rail Trail in October.

a.m. and rises gradually to approximately 10 a.m. where it decreases slightly and remains consistent until 4 p.m., where it begins to rise

**Chart 5: Weekday Traffic by Hour of Day, September 2000**



These numbers are significant in that at peak use levels the trails can be considered congested and overcrowded by patrons in a manner that is similar to traffic congestion during rush hours on major streets and highways.

Charts 5-8 display a related analysis of trail “rush” hours as they display hourly rate counts from each of the trails over a 24-hour day. Charts 5 and 6 display hourly rate counts for the 6 trails on weekdays and weekends in September 2000. It is notable that the hourly use pattern for each of the trails follows approximately the same pattern of use with some variations in the intensity of use by location. Generally Chart 5, weekday hourly counts, shows that trail use starts at 6

and peaks during the evening at 6 p.m. This pattern is consistent for almost all trails, and is almost the same when compared to October hourly rate counts for the same 6 trails. The major difference between September and October hourly use is that peak hourly use starts to climb at 3 p.m. in October, and peaks an hour earlier at 5 p.m. in October as depicted in Chart 7. Chart 6 displays weekend hourly use for September 2000. A consistent pattern of higher trail use in the mid-morning, a drop off during the midday hours, followed by an increase to another peak trail use levels between 2 and 5 p.m. can be observed for all trails in September 2000 as depicted on Chart 6. October weekend hourly use as shown in Chart 8 shows a less consistent

Chart 6: Weekend Traffic by Hour of the Day, September 2000

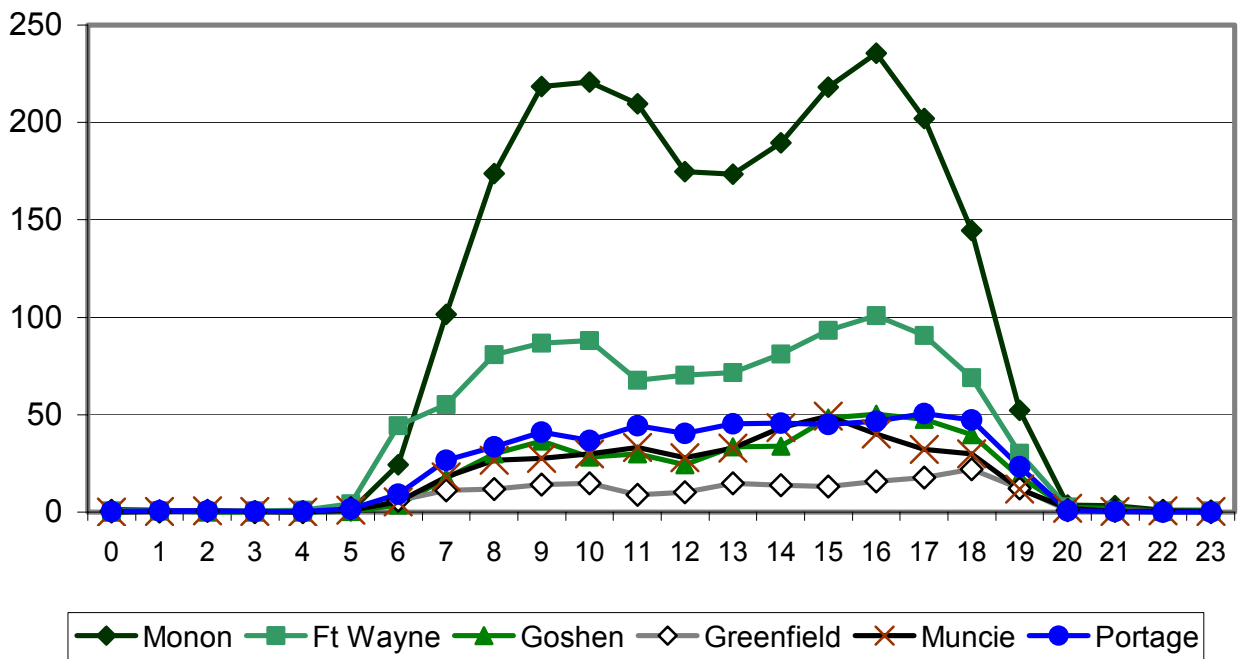


Chart 7: Weekday Traffic by Hour of Day, October 2000

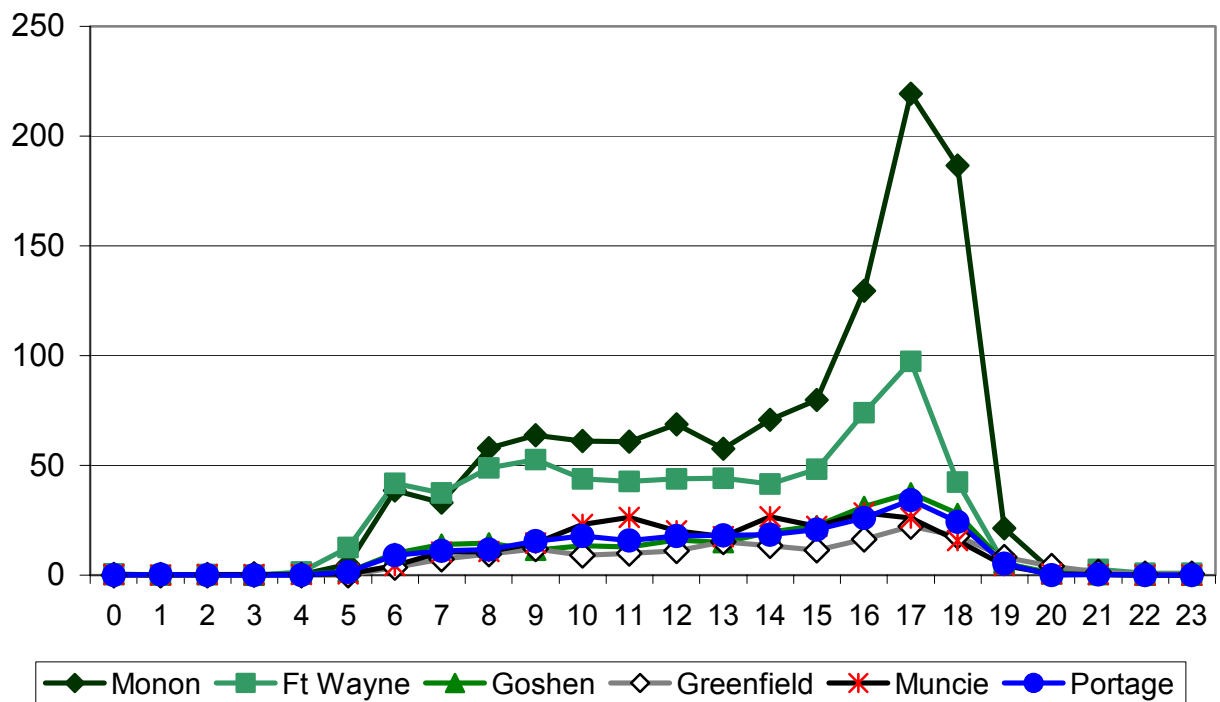
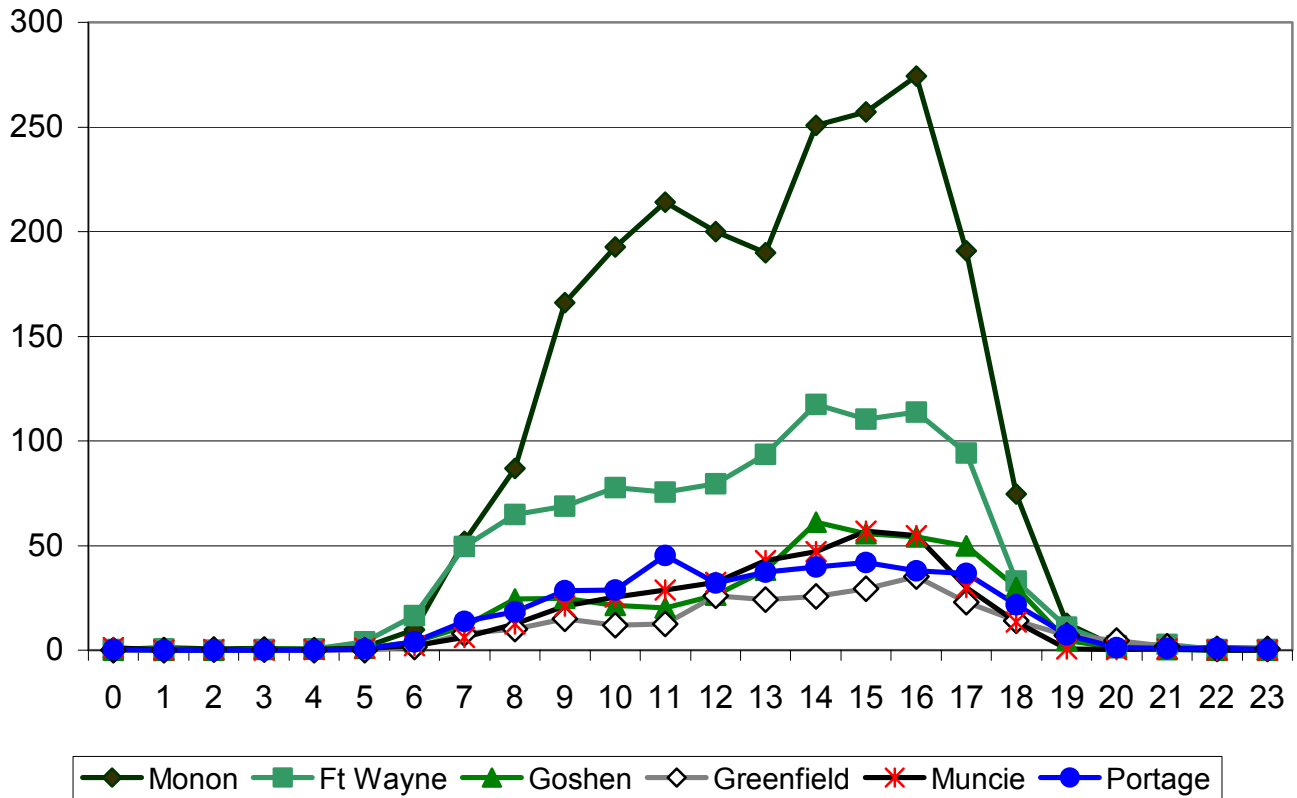


Chart 8: Weekend Traffic by Hour of Day, October 2000



pattern in this regard, but generally supports the same September weekend trail use pattern of increased trail use in mid-morning, dropping off in mid-day and increasing to peak use levels between 2 and 4 p.m.; an hour earlier than in September. Notably, all 4 charts show little, if no trail counter recording of “events” (i.e. trail users) on the trails between 8:00 p.m. and 6:00 a.m. the following morning.

*Trail Count Findings*

The use of infrared trail counters proved to be successful in the Indiana Trails Study. The counters provided valuable information on trail use patterns; including hourly, daily,

and monthly use patterns by trail, as well as total trail use counts. It is again emphasized that the trail counters recorded only “events”, much the same as traffic counters used by civil and traffic engineers to measure traffic “counts” on a specific stretch of highway. The infrared counters measured only the number of these “events” or trail counts that passed by a specific point along each trail. Analysis of trail counter data found:

- Users were counted every day in the sampling period on every trail. Monthly traffic ranged from 5,200 - 55,000 events at a single counter point (estimated 2,600 – 27,500 user visits)
- Average daily traffic ranged from 96 - 2545 events (by day of week)



- Highest hourly traffic ranged from 74 - 635 events (1 every 49 seconds to 1 every 6 seconds)
- Average weekend daily use exceeds average weekday use (by 37% in September)
- Peak daily use for weekdays was at 5:00 p.m. or 6:00 p.m. in September and earlier in October
- Peak daily use for weekends varied more but peaked in the mid-afternoon to early evening in September; earlier in October
- Peak hourly use is 11%-14% of average daily use

15-item survey. After this approximate 4 minute intercept survey was concluded, survey staff and/or volunteers asked the trail

**Figure 3: Infrared Trail Counter Receiver Unit**

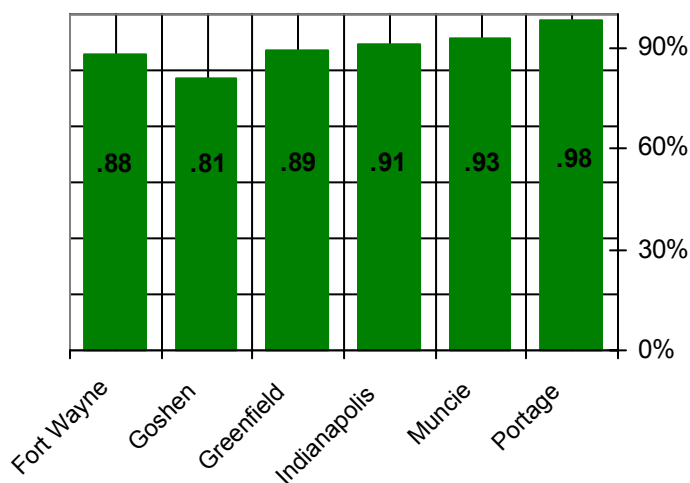


**Trail Users**

Information about the use patterns, attitudes, and opinions of trail users was gathered in the Indiana Trails Study by “intercepting” users at various times, days and locations on each of the 6 trails studied. Paid staff and/or trained volunteers were stationed at pre-determined locations (generally trail access points) and given specific directions on how to intercept trail users and administer a short

user if they would complete a much longer (15 page) survey at a more convenient time and return it to the Eppley Institute for Parks and Public Lands using business reply mail. Approximately 65% of all intercept users agreed to complete the more in-depth trail user mail back survey. Data received from the trail user intercept and trail user mail back surveys was analyzed separately and reported separately as reported in the Trail Data Summary Tables found in Appendix A.

**Chart 9: Trail Users Entering and Exiting at Same Location**



*Trail Access*

Trail access information obtained from trail users centered on factors related to trail entry and exit, distance, and time traveled to and from the trail. Responses from trail users show the average trail user of the 6 trails studied comes from within approximately 5 minutes, and 2 miles of the trail. Chart 9 displays the percentage of trail users who entered and exited the trail at the same location for each of the 6 trails studied. With a range of between 98% and 81% of all trail users entering and exiting at the same location (average of 90%), it is clear that a

## Summary Report

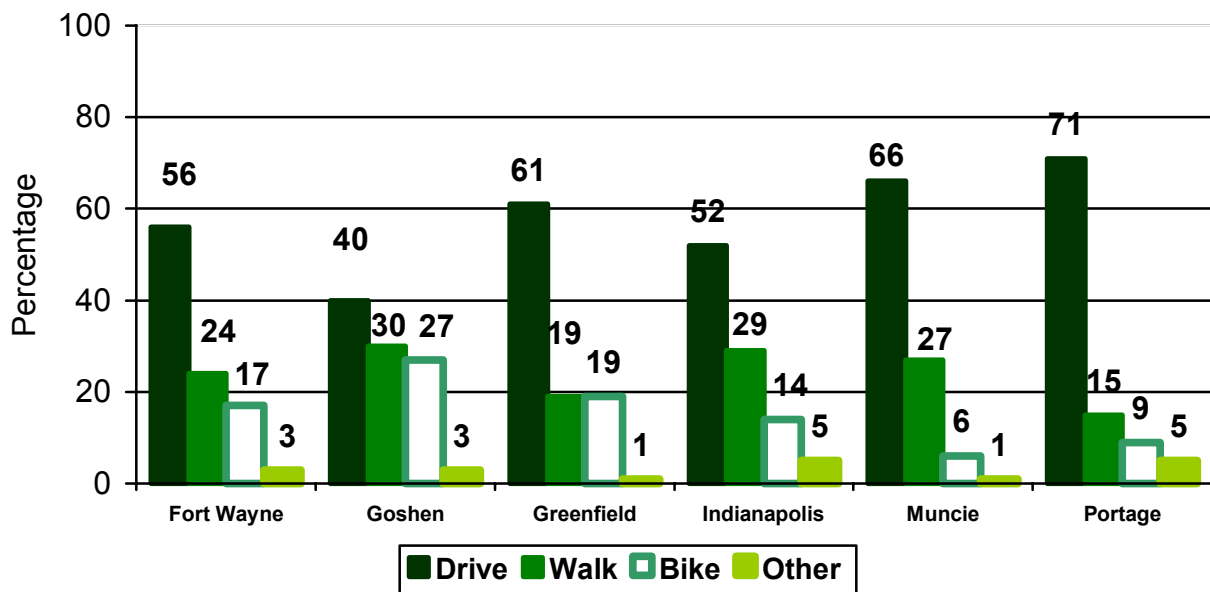
very significant majority of trail users live close to the trail and/or utilize the same parking area for entry/exit if they drive.

Chart 10 is a representation of trail user indications of access method to and from the trail. While a large percentage of trail users reported that they arrived at the trail by walking or biking, the majority of trail users (54% mean among the 6 trails) reported they drove to the trail before beginning use of the trail. The secondary means of access to the trail was walking which would appear to be reflective of the short distances and time required to access the trail.

questions included standard demographic information as well as inquiries about their primary purpose and use of the trails.

Trail user ethnicity, as determined by mail back survey, was predominantly Caucasian throughout all 6 trails. The percentage of Caucasian users reported on the trails ranged from a low of 94.3% in Fort Wayne to a high of 100% in Greenfield. In addition to ethnicity, the trail user mail back survey gathered information on education and income. In these inquiries, the survey found a wider variance of education levels ranging from 31.8% to 78.6% of all trail users having graduated from college. The average

**Chart 10: Trail User Method of Travel To/From The Trail**



## User Profile

Trail users were surveyed on various preferences and demographic factors in order to better understand who was using the 6 trails, and their user preferences. These

percentage of college graduate trail users for all 6 trails was 52.1%. A final demographic result of the trail user survey was income level of trail users. In this case, the survey found notable consistency between the trails in the different cities. Broken down into the categories of income under \$40,000, income between \$40,000 and \$80,000, and income

over \$80,000, the survey results varied only slightly between users in the various trail cities. The average income for all 6 trails, along with specific income totals for each trail is found in the following table.

**Figure 4: Percentage Income Distribution of Trail Users**

| Trail City     | Under \$40,000 | \$40,000-\$80,000 | Over \$80,000 |
|----------------|----------------|-------------------|---------------|
| Fort Wayne     | 35             | 48                | 17            |
| Goshen         | 39             | 45                | 16            |
| Greenfield     | 33             | 46                | 22            |
| Indianapolis   | 22             | 45                | 33            |
| Muncie         | 33             | 51                | 16            |
| Portage        | 33             | 48                | 18            |
| <b>Average</b> | <b>32.5</b>    | <b>47.2</b>       | <b>20.3</b>   |

The final demographic information obtained from trail users was age. Chart 11 provides a glimpse of trail user ages based on the mail back survey. Most trail users are in the two age categories between 26 and 65. The survey probably under represents trail users who are younger than 18 as survey intercept staff were instructed to only survey trail users over the age of 18.

Trail users utilize many different methods of travel along these multi-purpose trails including walking, jogging, running, bicycling, skating and others. Chart 12 displays the primary modes of travel for the 6 subject trails. It is clearly observable that walking is the preferred trail activity, with the notable exception of Muncie’s Cardinal Greenway trail. Without exception however, walking and biking are the predominant types of trail use along the 6 trails, representing approximately 75% of all trail user activities.

Chart 13 represents trail user responses to a survey question inquiring about the trail users’ primary purpose for visiting the trail. Without exception, a large majority of trail users in each city indicated they were using the trail primarily for health and fitness (an average of 68%), with the second most frequent purpose being recreation. Roughly 95% or more of all responses fell into these two categories. It is notable that the percentage of trail users utilizing the trail for commuting was largest (5%) in the most

**Chart 11: Age Distribution Percentages of Trail Users**

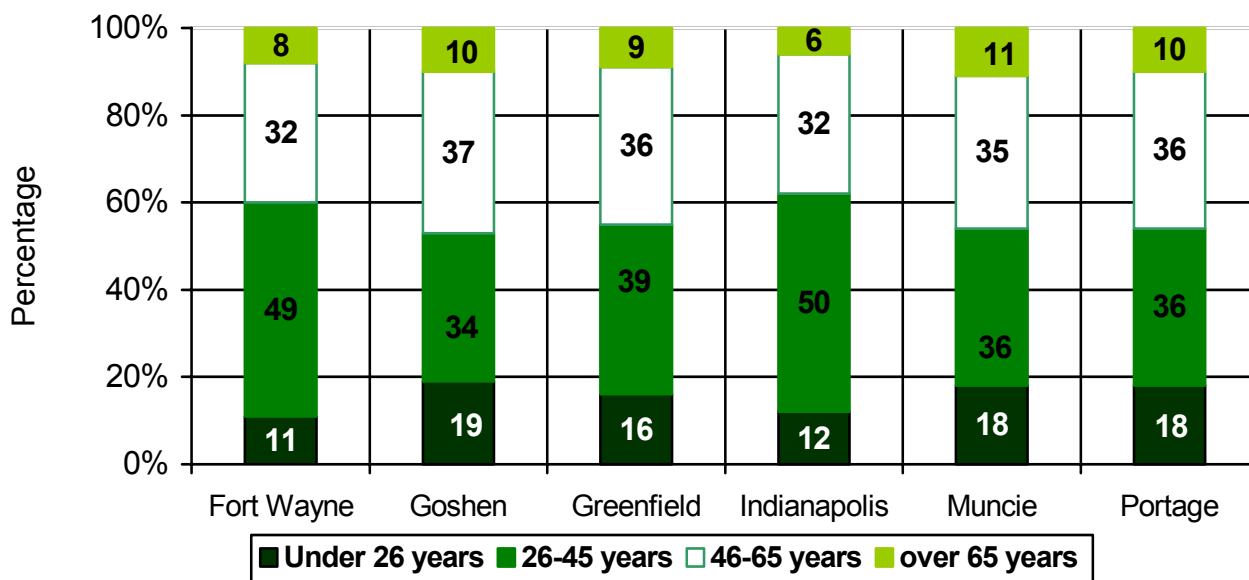


Chart 12: Distribution of Trail User Activities

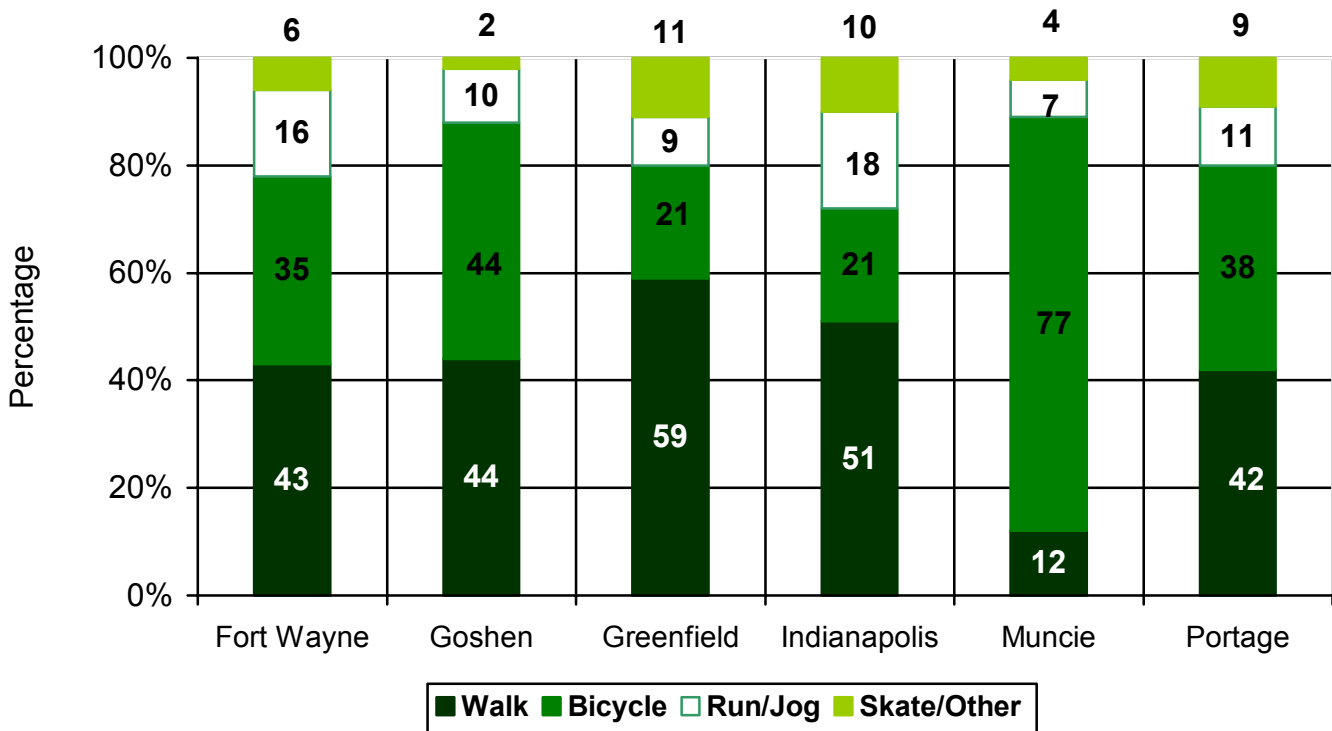
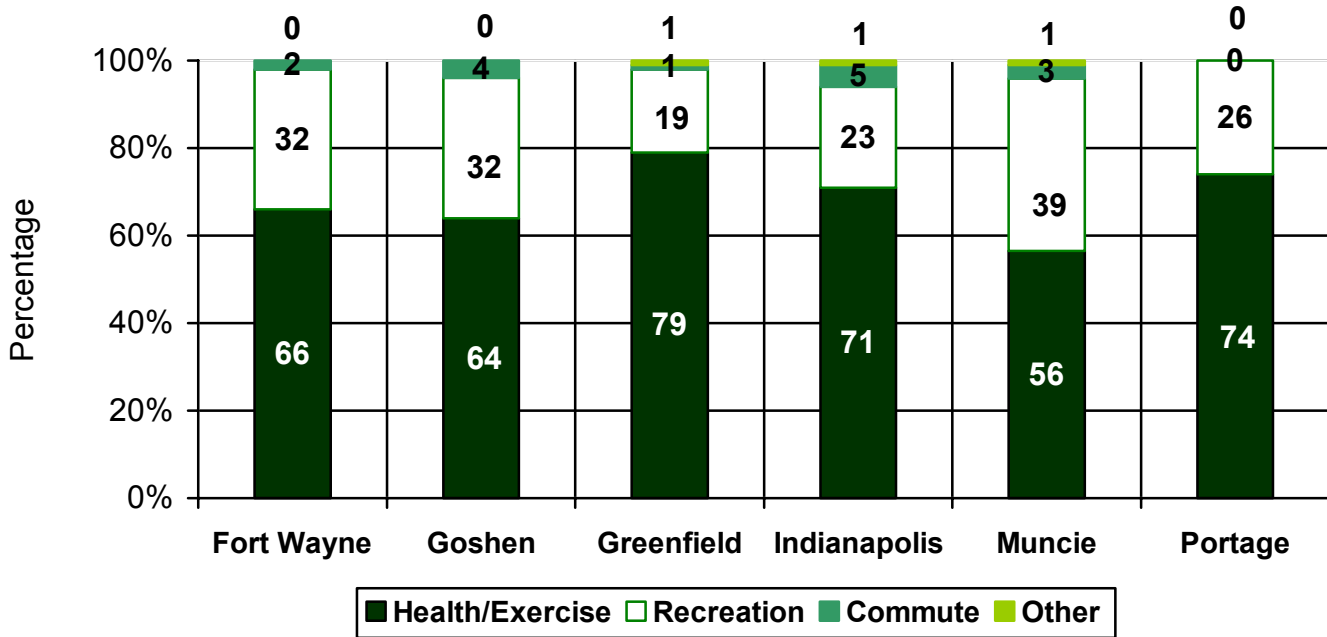


Chart 13: Trail User Primary Reason For Visiting Trail



urban community, Indianapolis. Although a small percentage of the whole, the number of trail users potentially using the Monon trail for commuting during this study period is estimated at somewhere between 1,140 and 1,378 monthly, as based on traffic counts for September and October 2000.

Related to use of the trail for commuting is the possible link to other purposes to trail use as a means of cutting down on short trips, and possible motor vehicle traffic. Chart 14 exhibits the results of this survey item based on user responses. Although ranging greatly, approximately 25% of all trail users in the 6 cities surveyed indicated that they combined their use of the trail with other activities or places. The highest reported combination of trail use with access to other activities or places was in Indianapolis along the Monon Trail. It should be noted that the trail cities with the next two (2) highest user reported combination of trail use with other activities or places, also have trails constructed in more densely developed, urbanized locations. Survey intercepts in the

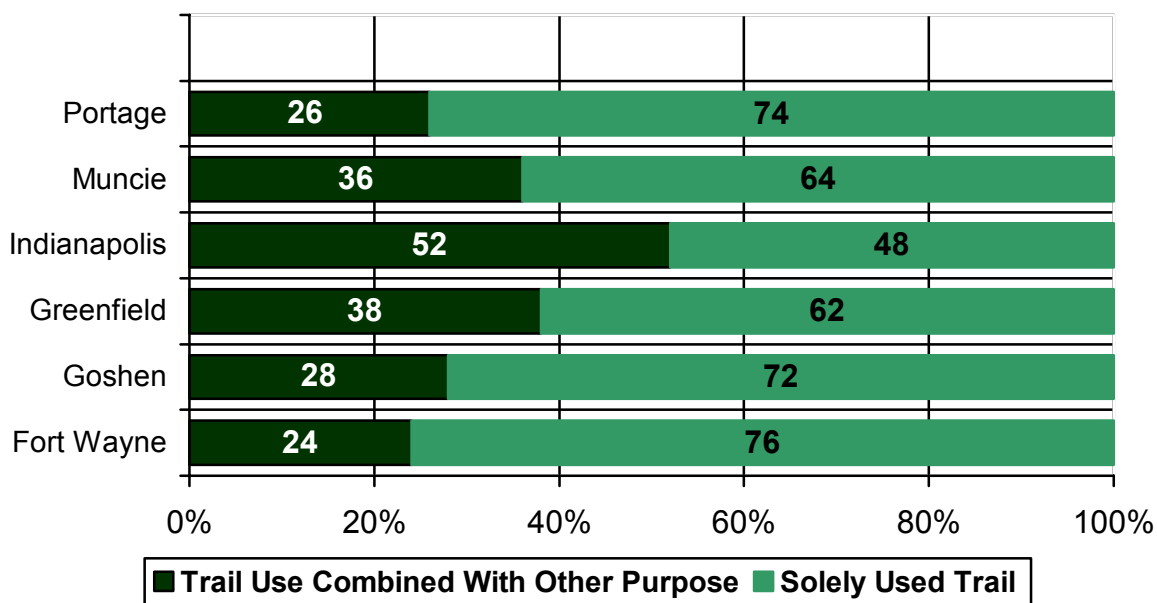
remaining 3 cities occurred along trails that were developed in more park-like locations.

*User Opinion and Activities*

Trail users were surveyed on a wide variety of opinions regarding their experiences and attitudes toward the trail, trail management and associated issues. In addition, information on trail activity, length of time and distance traveled were obtained in the intercepts. As displayed in Appendix A, the Trail Data Summary Tables show all responses from trail users on the survey questions. Results from the trail user surveys that are highlighted include:

- Trail activity factors
- Level of satisfaction with the trail
- Attitudes toward trail safety
- Opinion of the city based on trail development
- Perceived benefits of trail development
- Importance of trail to daily life

**Chart 14: Percentage of Trail Users Combining Trail Use With Other Activities/Places**



**Chart 15: Percentage of Trail Users Indicating More Participation Due To Trail**

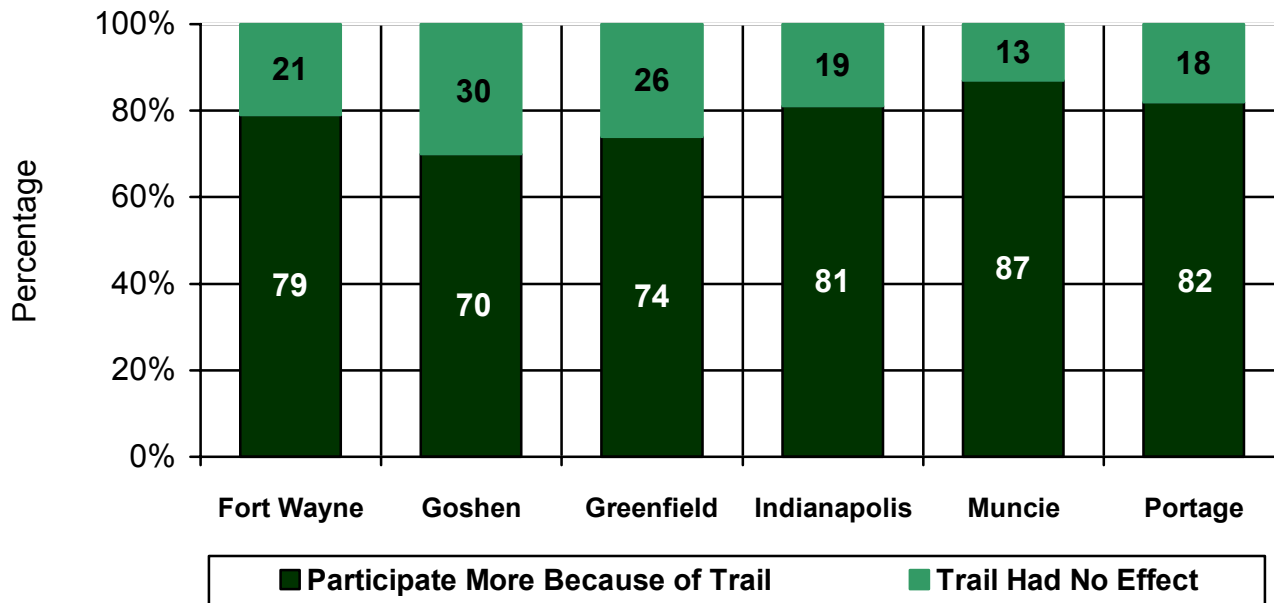


Chart 15 provides a summary of the percentage of trail users who indicated they participate more in their selected activity (i.e. walking, bicycling, running, skating, etc.) due to the trail. In all cities, over 70% of trail users reported they participated more as a result of the trail, although no data were collected to ascertain how much the users participated. Instead trail users were asked to indicate how many minutes they spent on the trail per week. Chart 16 summarizes these responses, which range from a median of 100 minutes (Goshen) to 200 minutes (Muncie) per week.

Trail users were further asked to estimate the distance they traveled on the trail. This distance ranged widely between 3 and 15 miles. The wide variance is more than likely due to the difference in distances that can be covered using the primarily reported activities by trail users (biking vs. walking). The distances that can be covered using these two modes of travel vary considerably and

would tend to support a wide variation in any user reported distance traveled along the 6 trails. No valid or reliable estimate of trail user distance traveled can be obtained from the data.

Trail user perceptions of trail safety and favorableness of the city were sought as part of the follow-up survey. The results of these survey items are displayed together in Chart 17. Clearly, trail users of all 6 trails feel strongly that the trails are safe with between 79% and 95% of all trail users indicating they feel the trail is safe. In addition, the vast majority of trail users reported a more favorable view of the city due to the trail, with between 76% and 100% of trail users reporting this position. This average of 92% of all trail users viewing the city where the trail is located more favorably is important.

Chart 16: Amount of Time Users Spent Weekly on Trail

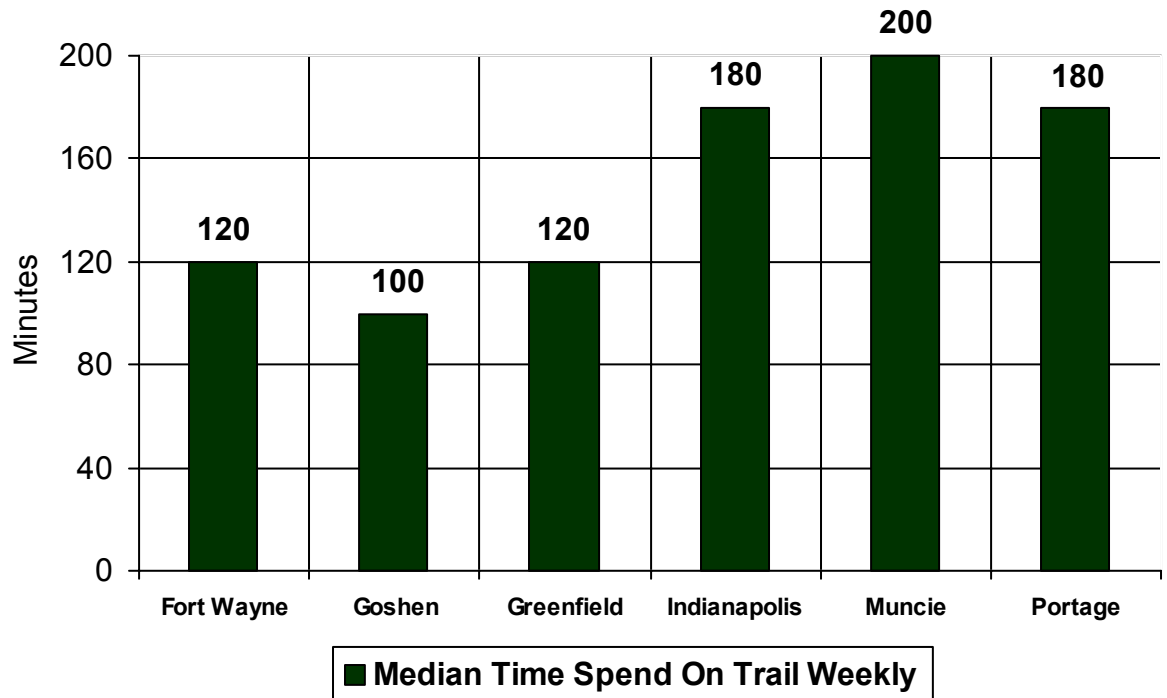
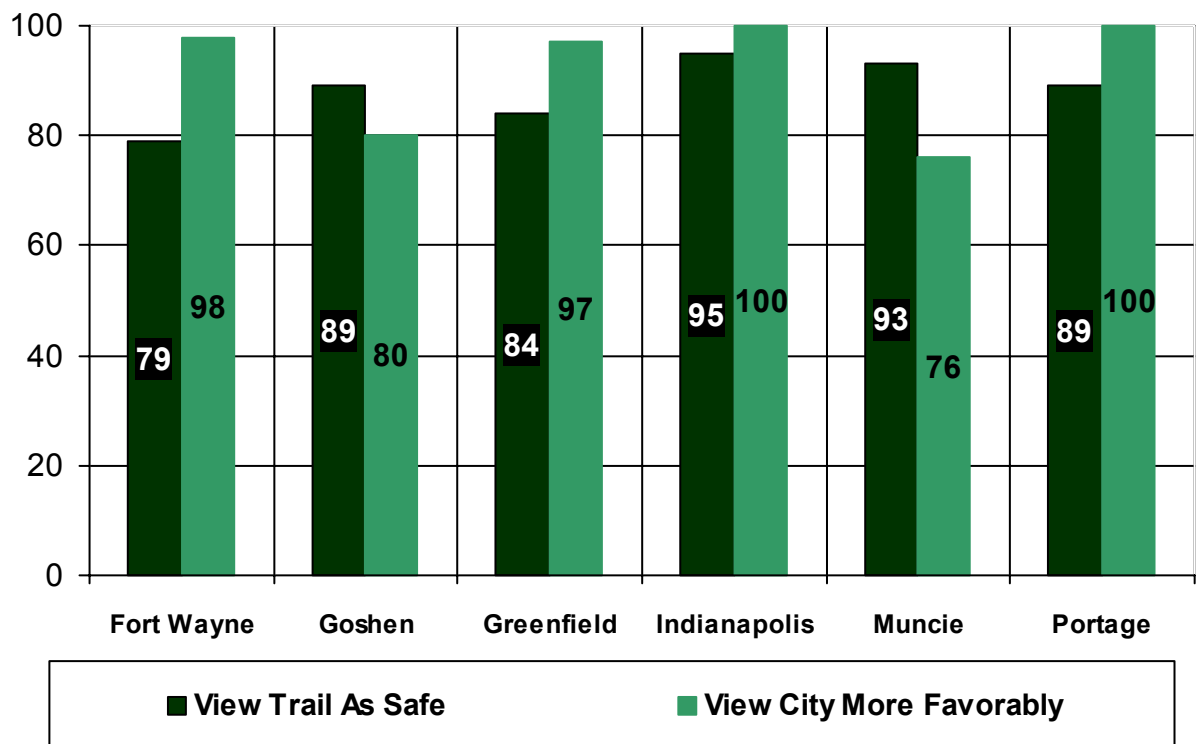


Chart 17: Percentage of Trail Users Viewing Trail As Safe and City As More Favorable Due to Trail



## Summary Report

Additional factors related to trail user opinion include level of satisfaction with the trail; perceived public benefits of trail development; and importance of trail to daily life of the user. In responses to these survey items, trail users consistently indicated, across all trail sites, that they were very satisfied with the trail and the trail was very important to them. The trail users also indicated that the most important public benefits of trails were health/fitness and public recreation. Other important benefits of trails rated highly by the trail users included preserving open space, aesthetic beauty, and community pride. However, these public benefits were not as consistently or highly ranked as health/fitness and public recreation.

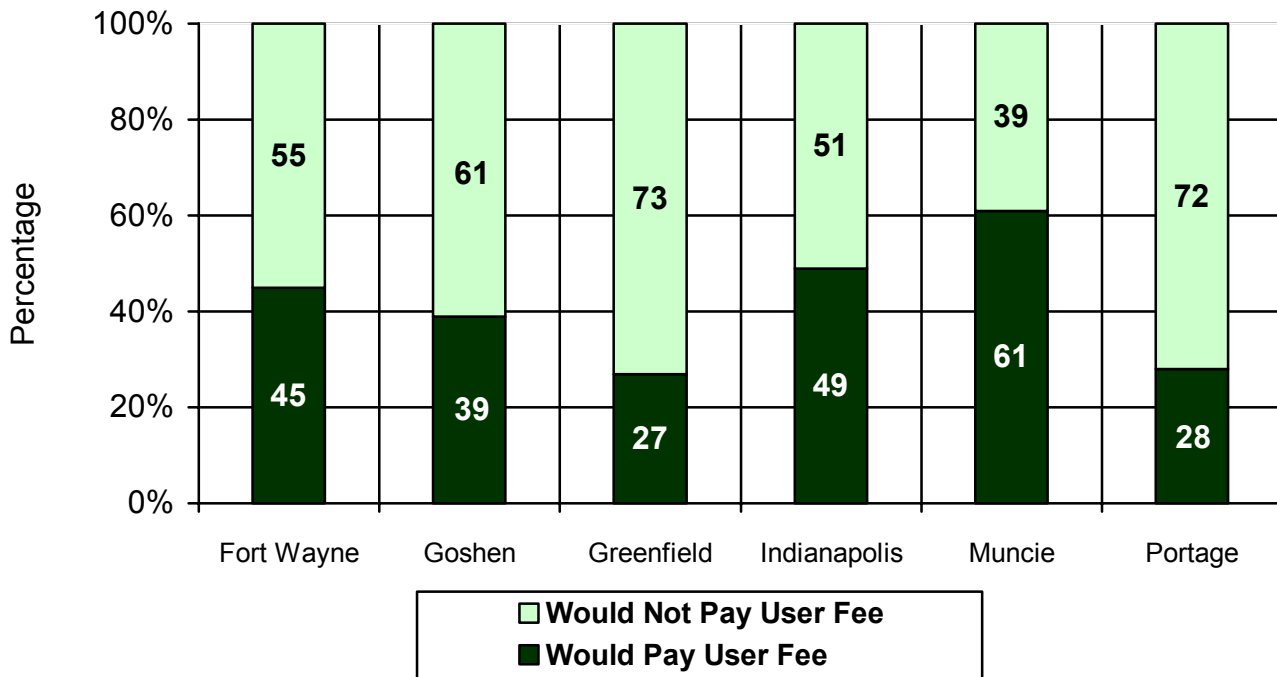
### *Economic Factors for Trail Users*

Trail users were asked a number of questions related to economic factors

including willingness to pay fees, visitor expenditures related to trail activities and other monetary issues. Since few of the intercepted trail users were visitors and were in fact, largely proximate neighbors, those trail users responding to questions relating to visitor expenditures for trail activities were an exceedingly small population. The corresponding data analysis of this visitor and expenditure data was determined to be questionable due to the small sample size and will not be reported.

Survey data from all trail users relating to fees was collected and analyzed. Chart 18 presents the results of a question related to trail user willingness to pay fees. On average 41.5% of trail users were willing to pay fees. When asked how much they would pay for an annual trail use pass, the respondents who indicated **they would** pay a fee further indicated they would pay a fee of between \$5-20 annually. Those

**Chart 18: Percentage of Trail Users Indicating Willingness To Pay User Fee**





respondents who indicated **they would not** pay a trail use fee further indicated they felt taxes should pay for trail maintenance and operations.

It should be noted that those trail users returning the follow-up survey indicated they had not paid any fees, including parking fees, for trail use on the day they were intercepted.

- The payment of trail use fees was not totally rejected by trail users with 41% of users across all 6 trail sites reporting they would pay an annual use fee of between \$5-20
- On average, 79% of all trail users indicated they participated in their preferred activity more because of the trail.

### Trail User Findings

The data collected in the Indiana Trails Study user intercept and follow-up surveys provided a valuable and detailed description of trail user demographics, preferences and use patterns. Analysis of the trail user survey data found:

- Trail users generally live close by, usually within 2 miles of, the trail and enter and exit the trail at the same location
- Trail users include all ethnic, age, education levels and income levels
- Walking and bicycling are the predominant methods of travel along the trails
- Users primarily utilize the trails for health/fitness (65%), and recreation (28 %)
- A small percentage of users commuted along the trails in urban locations (4%)
- On average, trail users are on the trail for between 100 and 200 minutes total over 3 to 4 days during a week
- Trail users feel strongly that their trail is safe
- Trail users report a more favorable view of the city due to trail development
- Trail users are very satisfied with the trail and report that it is very important to them

**Figure 5: Indiana’s Historic Trails: The Country Road**



### Trail Neighbors

The Indiana Trails Study was designed to obtain attitudes and opinions from those property owners who lived adjacent to the trail, known as trail neighbors. It was determined early that the best method to survey the trail neighbors was a sample of all adjacent property owners as provided by the trail agency. Each agency was asked to provide a listing of trail neighbors from their city records so that all neighbors, as defined by the local trail agency, would receive the mail survey. Response rates from the trail cities ranged from 38% to 51% after follow-up mailings; with an average response rate

## Summary Report

of 43.7% for all trail cities. The data received from the Trail Neighbor Survey is summarized in the Trail Data Summary Tables found in Appendix A, and highlighted in the following charts and descriptions.

### Property Description

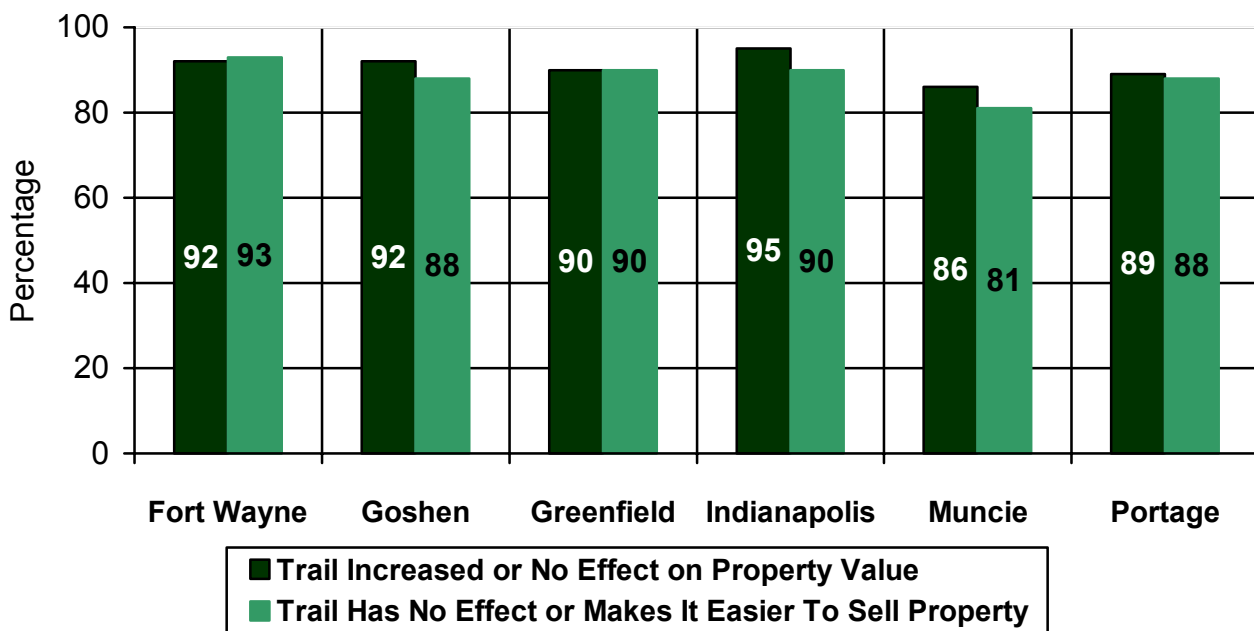
Trail neighbor property varied from city to city and with the exception of one city, was generally principle residential property with the back of the house facing the trail. It is important to note that trail neighbors responding to the survey along the Pennsy Rail Trail in Greenfield all held tracts of commercial property that was purchased before the trail was developed. All properties in the trail neighbor survey were close or adjacent to the trail and varied in size. It is interesting to observe which side of the house faces the trail because most trails are developed along abandoned rail lines, alleys, canals and/or other abandoned areas placing trail users in the back (usually the most private area) of a residential unit. This was

largely found to be true in the case of trails in Goshen, Indianapolis, Muncie and Portage.

### Trail Effect on Property

Trail neighbors reported a number of effects on their property based on the survey questions presented to them. A primary interest for most trail neighbors and agencies developing trails is the effect of trail development on property value and quality of life for the neighbors. Chart 19 exhibits trail neighbor perception of the effects of trail development on their property. The chart clearly shows that a very large percentage of trail neighbors viewed trail development as having either no effect or a positive effect on their property's value and on the salability of their property. Specifically 86% to 95% of trail neighbors indicated they felt the trail had either no effect or a positive effect on their property value. Coupled with trail neighbor responses of between 81% and 93% indicating the trail had no negative effect or made it easier to sell their property, it is clear

**Chart 19: Percentage of Trail Neighbors Viewing Trail As Having No or A Positive Effect on Adjacent Property**



the majority of trail neighbors do not anticipate negative effects on the value and ease of selling their property.

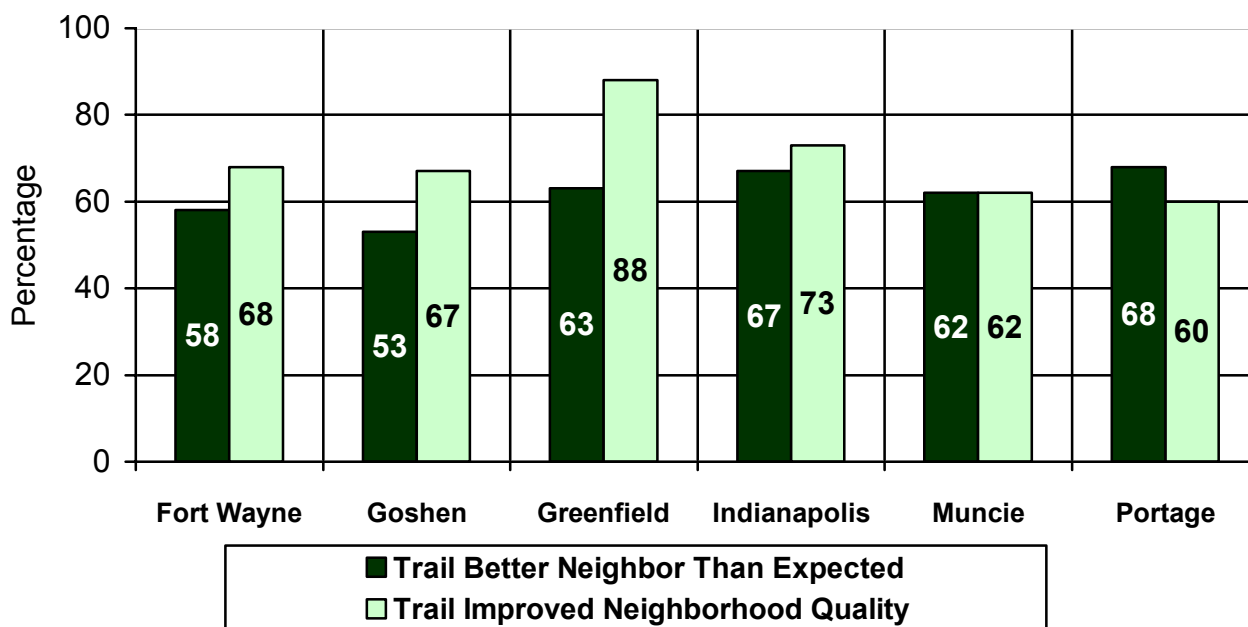
*Living Near The Trail*

Chart 20 provides a glimpse of trail neighbor opinion about the trail as an improvement to the neighborhood. This survey item was asked of trail neighbors who had purchased

60% to 88% with an average of 69% of all trail neighbors across all 6-trail sites. Trail neighbors also indicated they were satisfied with the trail as a neighbor. These two opinions of trail neighbors, who owned their property before the trail was developed, indicates that living near a trail would have a positive or neutral impact on quality of life in the neighborhood.

Living near or adjacent to a trail can make it

**Chart 20: Percentage of Trail Neighbors Viewing Trail As Improving Neighborhood or As Better Neighbor**



their property before the trail was developed and allowed researchers to gauge changes to the quality of life for those residents living adjacent to the trail. As shown in Chart 20, responding trail neighbors indicated that on an average 61% of trail neighbors in all 6 cities felt the trail was a better neighbor than expected. Trail neighbors reporting this perception ranged from 53% to 63%.

Trail neighbors also indicated their belief that the trail improved the quality of the neighborhood as shown in Chart 20. The percentage of neighbors who felt the trail improved the neighborhood ranged from

easy to use the trail. Trail neighbors were asked to document the amount of use and time of year during which they or members of their household may have used the trail. Charts 21 and 22 provide a description of trail neighbor use patterns by season, and frequency per week. Overall, trail neighbor use ranged from a low of 1.43 to a high of 3.1 days per week. Seasonal trail use reflects the highest activity level in summer, lowest trail use in the winter, and moderately high use levels in spring and fall.

Chart 21: Average Trail Neighbor Use of Trail By Season

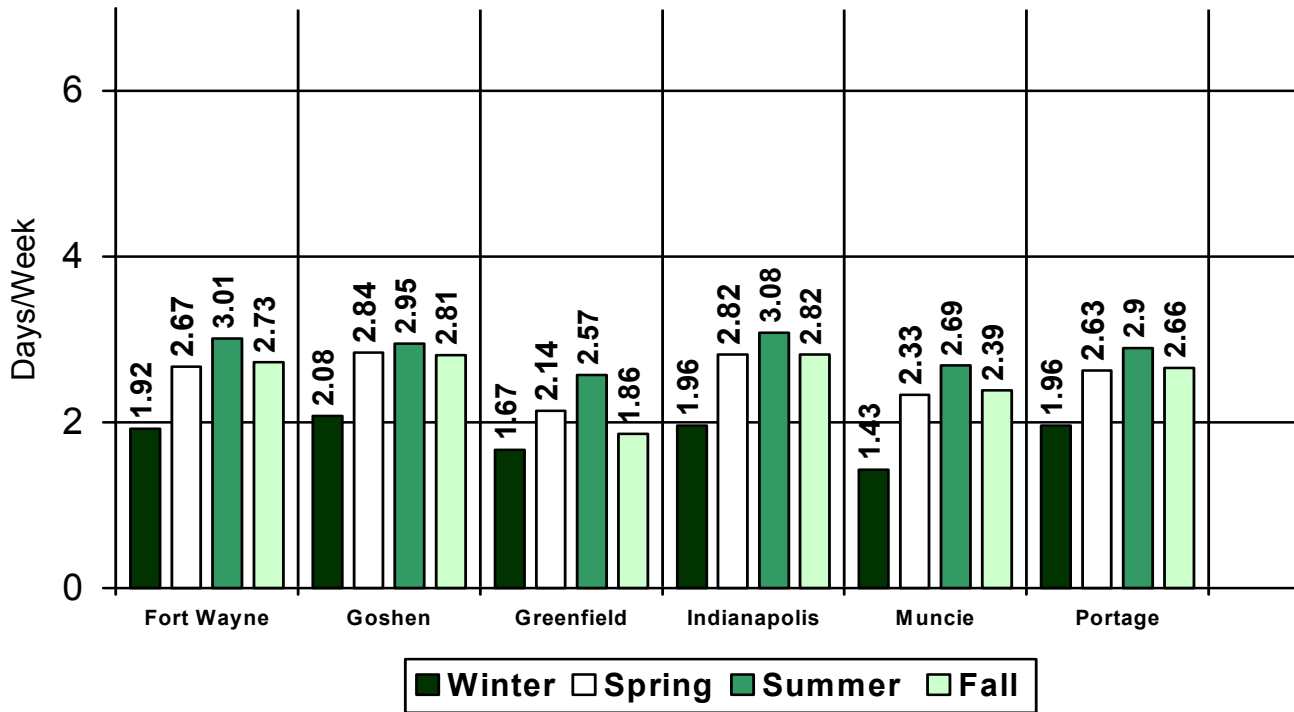


Chart 22: Percentage of Trail Neighbors Using Trail in Past 12 Months

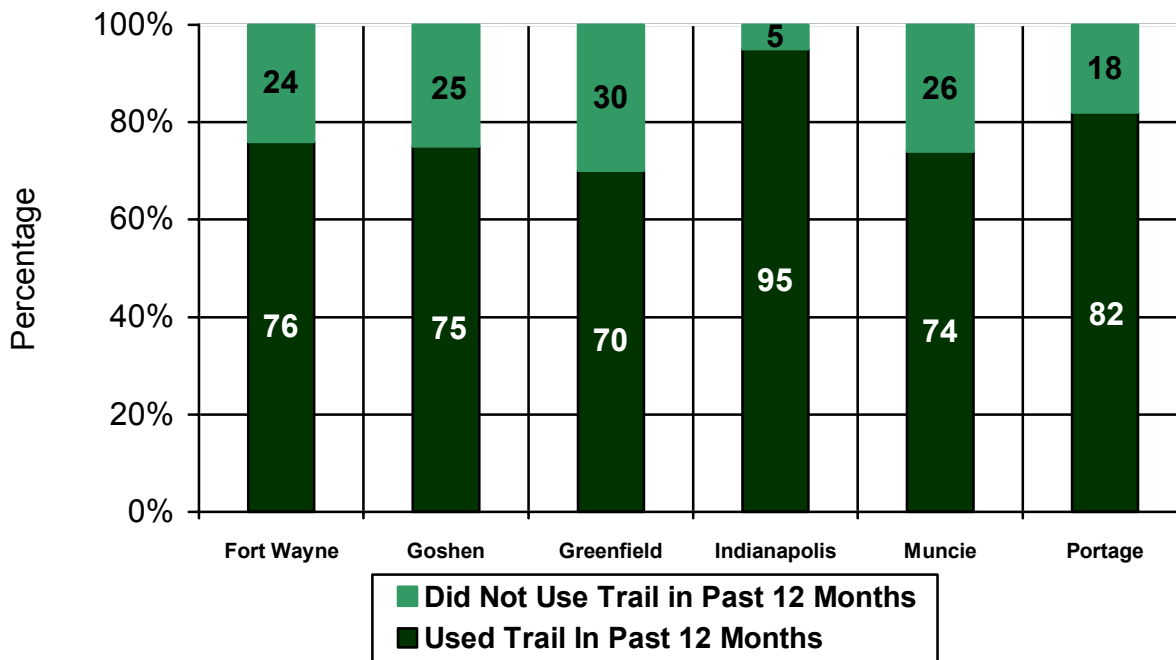


Chart 22 provides detail on the percentage of trail neighbors who reported they used the trail in the past 12 months. Between 70 and 95% of trail neighbors reported they used the trail. This information reinforces the emphasis that trail neighbors find trails to be relatively good neighbors and very convenient for members of their households.

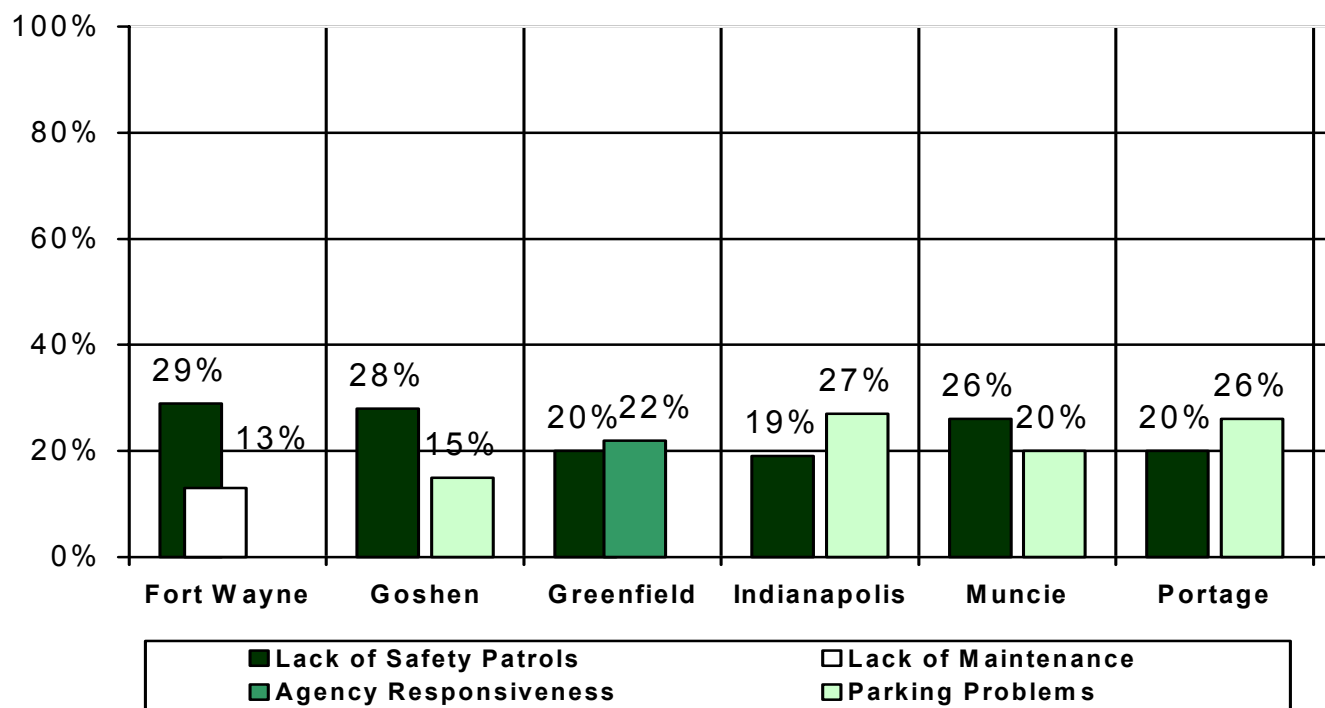
*Trail Neighbor Issues, Dissatisfaction and Opinions*

The controversy that sometimes occurs when trails are proposed is often the direct result of trail neighbor fears and anticipated dissatisfaction with the trail. The Indiana Trails Study solicited trail neighbor attitudes and opinions with dissatisfaction factors and other issues related to living adjacent to one of the 6 trails studied. An analysis of factors leading to dissatisfaction by trail neighbors is

displayed in Chart 23. The highest dissatisfaction factor reported by trail neighbors in terms of percentage of responses (20% to 29% of responding neighbors) and frequency across all 6-trail cities is lack of safety patrols on the trails. The second most frequently reported dissatisfaction issue reported by trail neighbors was parking problems. This dissatisfaction was reported in 4 of the 6 trail cities (Goshen, Indianapolis, Muncie and Portage) in percentages ranging from 15% to 25% of trail neighbors. Additional dissatisfaction factors were reported that included a lack of maintenance on the trail, and agency responsiveness to problems.

Chart 24 displays trail neighbor response to a survey question asking them to rate the public benefits of trails. With the exception of trail neighbors adjacent to the Pennsy Rail

**Chart 23: Factors Leading To Dissatisfaction of Trail Neighbors**



Summary Report

Chart 24: Trail Neighbor Ratings For Extremely Important Public Benefits of Trail

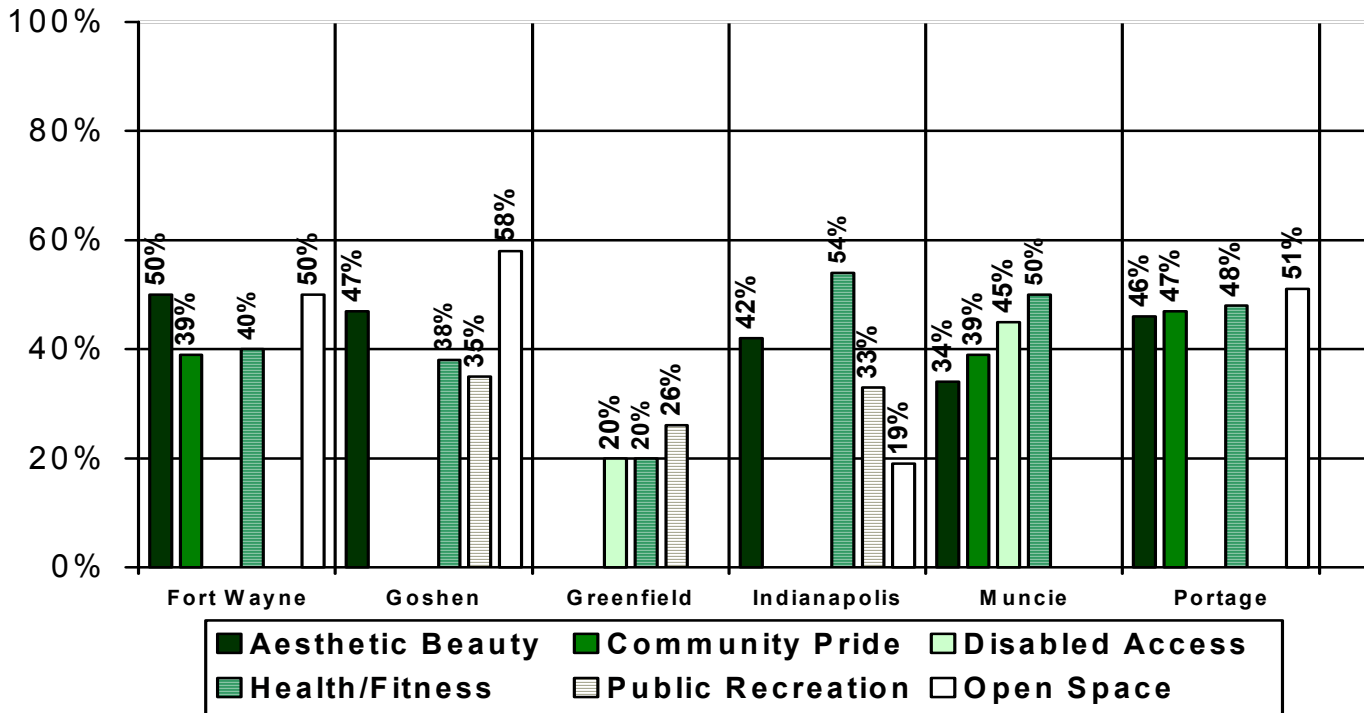
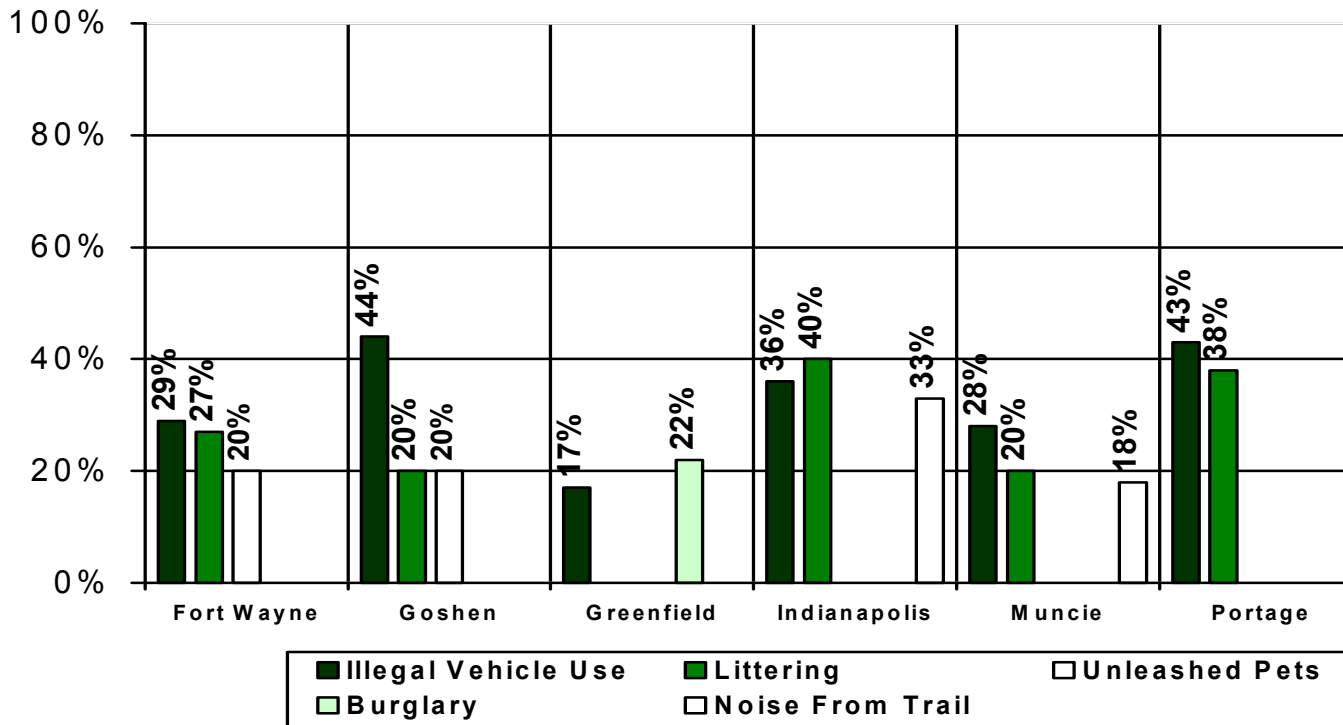


Chart 25: Most Frequent Problems Reported By Trail Neighbors





Trail in Greenfield (all commercial property uses), trail neighbors consistently ranked the public benefits of providing open space, providing public recreation, health and fitness opportunity, community pride, aesthetic beauty, and disabled access as extremely important in percentage responses ranging from 33% to 58%. The ratings are not consistent among public benefits, rank order or percentage of neighbors rating the benefit as extremely important, but are notable for the large percentage of trail neighbors having extremely supportive views on the general public benefits of trails.

Of course, trail neighbors do experience incidents or activities that lead to negative perceptions. These problems are thought to occur frequently on adjacent properties, creating issues of concern for trail neighbors. While it is generally known that trail neighbors feel a relative lack of privacy, specific problems are often not quantified. Indiana Trails Study trail neighbors were asked to indicate the most common problems they experienced.

Chart 25 provides a snapshot of the most common problems and the percentage of trail neighbors who reported this as a frequent problem. The most commonly reported problem, illegal vehicle use, relates to use of motorized vehicles on trail right of way and is most frequent in 5 of the 6 trail sites surveyed. The next most commonly reported problem, unleashed pets roaming along trails, was also common to 5 of the 6 trail sites surveyed. Other frequently reported problems included litter from trail users, and excessive noise, which were reported in 2 of the 6 trail cities. Only Greenfield's Pennsy Rail Trail neighbors (commercial property) reported burglary as a frequent problem.

### *Trail Neighbor Findings*

The survey of trail neighbors in the Indiana Trails Study provides valuable and important data regarding trail neighbor opinion, attitude and issues for future trail development and management. The survey indicates that:

**Figure 6: Trail in Southern Indiana**



- A majority of trail neighbors reported either no effect or a positive effect on property value and ease of selling property located adjacent to the trail
- The trail was felt to be a better neighbor than expected and to improve the quality of the neighborhood by a large majority of trail neighbors
- Trail neighbors are heavy users of the trail itself, reporting, on average, 2-3 days of trail use per week
- Over 70%, and as much as 95% of all trail neighbors reported using the trail during the prior 12 months

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- Trail neighbors are most dissatisfied with a lack of safety patrols and parking problems in the vicinity of their property
- Those trail neighbors responding to the survey indicated illegal vehicle use and unleashed pets roaming along the trail are the most common problems

Consistent findings of emerging trends from all 6-trail cities included:

- The biggest advantages to trail development adjacent to personal property was easy, close to home access to recreational facilities for families with children
- Realtors did not see any major increases in property value, or ease in property sale as a result of trail development
- The biggest disadvantages to trail development adjacent to personal property were a decrease in privacy and an increase in foot traffic near the homeowner yards

## Realtor Conversations

The Indiana Trails Study originally designed a focus group research protocol with local realtors in each city as a means of measuring trail impacts on real estate. After poor attendance at focus groups, and to reduce time and data collection costs, a change was made in research methodology to conduct individual telephone interviews of realtors in each city. The individual telephone interviews were conducted between November and December 2000 with at least 10 realtors in each community. The results of this qualitative research were recorded for analysis of emerging trends.

**Figure 7: Trail Crossing at Clear Creek, Bloomington, IN**





## Conclusions & Recommendations

The Indiana Trails Study was conducted between June and November 2000 with the purpose of identifying information and trends on trail use, trail management and trail impacts. The Study was conducted in 6 Indiana cities on trail segments that were at least 2 years old and represented various populations and trail types. In conducting the Indiana Trails Study, trail users and trail neighbors were surveyed, trail use levels were monitored and local realtors were contacted regarding trails in the community. The research process involved significant cooperation from various state agencies including INDOT and IDNR, as well as the support and assistance of the National Park Service and the local agencies managing the 6 trails in the Study.

A review of the Trail Summary Data Tables in Appendix A reveals there is a significant amount of similarity between the users and neighbors of all the trails studied in this project. In fact, it is difficult to find differences in use patterns, trail user demographics and attitudes and trail neighbor opinions and interests between the various trails. This consistency between trail use, trail users and trail neighbors in cities throughout different geographic regions of the State is remarkable. Further conclusions from the Indiana Trails Study are divided into two general areas; those dealing with trail users and those dealing with trail neighbors as follows:

**Trail Users** were found to use the trail mostly after work and during the weekend. They primarily use the trail for fitness and exercise for a 1/2-hour or more. Trail users were found to mostly use the trail for walking and biking, although smaller percentages of users did use the trail to run and skate. The Study found that most trail users were from

upper-middle class income households, college educated and between 26 and 55 years old. The Study found that most trail users lived within 2 miles of the trail, mostly drive to the trail and were highly satisfied with the trail.

**Trail Neighbors** were found to be regular trail users. The trail neighbors also indicated they were largely satisfied with the subject trail as a neighbor, and that the trail had no effect or a positive impact on their property values. The Study found that trail neighbors are more concerned with problems relating to illegal vehicle use, parking and noise (privacy issue), than litter or maintenance problems.

### Recommendations

The Indiana Trails Study was remarkable in the amount of information it obtained. The breadth of questions in the Study sacrificed the gathering of details, instead opting to create preliminary or reconnaissance level information regarding trail preferences and operational issues from trail users and neighbors. This information should be advanced with further research focusing on trail planning and management preferences, privacy, accessibility, crossing preferences and relations to amenities and open space. While further development of trail planning, neighbor privacy, user accessibility, open space and amenity preferences, and other design and management factors should be conducted with sponsoring agency support, it is clear that some preliminary recommendations regarding these issues can be made.

**Recommendation 1:** Trail planning and development agencies should include all trail neighbors and users in planning and recommendation meetings. It is further recommended, that summaries of this trail

## Summary Report

report be used early in any trail planning process to inform and educate trail neighbors, trail users and agency personnel as to the potential issues and facts about trail use.

In many ways, the Indiana Trails Study confirmed what is already understood about trail development, and has been found in other trail developments across the country. First, it is obvious that the key constituencies in trail development will be trail users and neighbors. The carefully planned involvement of trail neighbors and users in public trail planning and development decisions seems like a logical and appropriate choice. Yet, some agencies have been observed not including these key constituents in planning.

**Recommendation 2:** Planning for trail development should be expanded beyond physical improvements and financing to consider a) the creation of trail neighbor privacy enhancements such as landscaping, b) operational improvements including safety patrols, c) volunteer litter pickup groups, d) addition of signage and monitoring requiring pets to be leashed, e) peak hour demand design in trail width and parking area size, f) funding linkages of trail operation and construction costs to health and wellness organizations such as local hospitals, and g) implementation of annual use fees to fund safety patrols, and other trail operation or maintenance costs.

**Recommendation 3:** Trail managers should strongly consider developing staffing and safety patrol scheduling schemes, or arrange for volunteer EMT or paramedic patrols that reflect peak trail use patterns, allowing for high visibility and assistance during these times.

Trail use patterns in the Indiana Trails Study show definite peak demand times for trail use. These peak demands are fairly predictable based on work and leisure schedules of the general populace and can be anticipated fairly easily by trail managers

**Recommendation 4:** Trail planners should more aggressively support commuter use of trails by requiring requests for trail development funding to include an analysis and survey of potential commuting users, and any work-home nexus identified in the trail area.

Clearly, the Indiana Trails Study found that trail users relied heavily on driving and entry/exit to the trail at the same access point along the trail. With commuters representing a small number of trail users in the Indiana Trails Study, the potential is considered high for the development of enhancements and enticements to trail area employers to increase commuter effectiveness for trails in more densely developed areas.

**Recommendation 5:** Trail planners should more aggressively support visitor and tourist use of trails, and cooperate in planning for visitor access to the trails through inclusion of visitor serving attractions in route planning and trail development.

The unrealized potential of trails was identified in the Indiana Trails Study, as visitor user patterns were minimal. In comparison, other trails and trails studies have reported a high amount of visitor use of multi-purpose trails, and the ensuing economic impact of visitor expenditures in food/beverage, lodging and ancillary sectors of the local economy. This unrealized potential is considered significant as trails begin to connect between cities.

**Recommendation 6:** Trail developers and managers should pursue collaborative strategic partnerships with health and wellness service providers based on the Indiana Trails Study that users primarily use the trail for health and fitness.

Another example of unrealized potential from the Indiana Trails Study is found in the significant amount of trail users who reported that health/fitness purposes were their primary purpose for using the trail. With Indiana’s ranking by the Center for Disease Control as one of the most obese states in the nation, and the potential societal cost benefits to Indiana of emphasizing cardiac and overall health, the benefits of local trail agency partnerships for trail planning, construction, enhancements and programs with health and wellness organizations are noteworthy. The potential positive impacts of this type of collaborative partnership are estimated to be exceptional.

**Recommendation 7:** Local trail management agencies and organizations should regularly conduct trail use research and conduct surveys to better understand trail use patterns, user concerns, and trails neighbor issues.

A key benefit of the Indiana Trails Study was the collection and documentation of Indiana trail use patterns, management operational facts, user opinions and neighbor concerns. In retrospect the information obtained represents “base line” research that is an important and effective tool for the public agencies managing trails and trail areas. Yet, some agencies do not conduct research in trail use and other factors relating to trail operations and management. An upfront minimum investment of \$500- \$2,000 (plus agency staff time) for infrared trail counter purchase and conducting mail surveys seems small in light of the positive

information and trend issues this investment can create. It is apparent that collection of data of the type collected in the Indiana Trails Study is essential to documenting use levels and addressing concerns.

**Recommendation 8:** The Indiana Trails Study should be viewed as a reconnaissance level study that creates the opportunity for more detailed, longer-term, (i.e. one-year) study of additional trails.

Obviously the Indiana Trails Study found many similar conclusions about the 6 trails in the Study. While there are remarkable and very notable similarities between the trails as found in Appendix A, the Trail Data Summary Tables, it should be noted that each trail area is still unique, and future trails areas will be unique. Trail planning agencies should be careful about assuming that trail user patterns, user opinions and neighbor attitudes will be similar to other trail sites. Use of the conclusions and data found in the Indiana Trails Study should be carefully generalized to reflect the broad findings as applied to these 6 specific sites. Additionally, the Indiana Trails Study was a “snapshot” of users over a limited time period of a few months in the summer and fall. This data is limited in many respects, and while it can be generalized to some extent, it is not as comprehensive or complete as it could be.



**Appendices**



## Appendix A: Data Summary Tables





### Trail Summary Data Table: Basic Information

| Trail Information | Fort Wayne                          | Goshen                          | Greenfield                    | Indianapolis     | Muncie                  | Portage                         |
|-------------------|-------------------------------------|---------------------------------|-------------------------------|------------------|-------------------------|---------------------------------|
| Trail Name        | River Greenway Trail                | Maple City Greenway             | Pennsy Rail-trail             | Monon Rail-Trail | Cardinal Greenway Trail | Prairie Duneland Trail          |
| Length, miles     | 15                                  | 10                              | 3.1                           | 7.6              | 10                      | 6.0                             |
| Surface           | 8-12' hard surface                  | 10' -varies - crushed limestone | 12' asphalt                   | 10-12' asphalt   | 12' asphalt             | 12' asphalt                     |
| Year established  | 1980's                              | 1996 & 2000                     | 1998                          | 1995             | 1998                    | 1996                            |
| Operating Agency  | Fort Wayne Parks & Recreation Dept. | Goshen Parks & Recreation Dept. | Greenfield Parks & Recreation | Indy Greenways   | Cardinal Greenway       | Portage Parks & Recreation Dept |

### Trail Summary Data Table: Traffic Count Information

| Traffic Counts                                    | Month | Fort Wayne  | Goshen      | Greenfield  | Indianapolis | Muncie      | Portage       |
|---|-------|-------------|-------------|-------------|--------------|-------------|---------------|
| Total traffic                                     | Sep   | 26,914      | 10,530      | 5,218       | 55,148       | 9,275       | 12,766        |
|   | Oct   | 24,231      | 9,107       | 6,108       | 45,606       | 9,063       | 8,430         |
| Average Weekday Traffic                           | Sep   | 835         | 310         | 166         | 1618         | 270         | 376           |
|   | Oct   | 684         | 251         | 175         | 1,133        | 252         | 243           |
| Average Weekend Traffic                           | Sep   | 1,025       | 447         | 192         | 2,352        | 408         | 541           |
|   | Oct   | 1,017       | 430         | 252         | 2,181        | 372         | 398           |
| Weekday Average Peak Hour                         | Sep   | 6-7:00 p.m. | 5-6:00 p.m. | 6-7:00 p.m. | 6-7:00 p.m.  | 5-6:00 p.m. | 6-7:00 p.m.   |
|   | Oct   | 5-6:00 p.m. | 5-6:00 p.m. | 5-6:00 p.m. | 5-6:00 p.m.  | 4-5:00 p.m. | 5-6:00 p.m.   |
| Weekday Average Peak as Percentage of Average day | Sep   | 13.2 %      | 11.6 %      | 15 %        | 17.9 %       | 10.7 %      | 12.5 %        |
|   | Oct   | 14.2 %      | 14.9 %      | 12.5 %      | 19.4 %       | 11 %        | 14 %          |
| Weekend Average Peak Hour                         | Sep   | 4-5:00 p.m. | 4-5:00 p.m. | 6-7:00 p.m. | 4-5:00 p.m.  | 3-4:00 p.m. | 5-6:00 p.m.   |
|   | Oct   | 2-3:00 p.m. | 2-3:00 p.m. | 4-5:00 p.m. | 4-5:00 p.m.  | 3-4:00 p.m. | 11-12:00 p.m. |
| Weekend Average Peak as Percentage of Average day | Sep   | 9.9 %       | 11.2 %      | 11.5 %      | 10 %         | 12 %        | 9.4 %         |
|   | Oct   | 11.5 %      | 14.2 %      | 13.9 %      | 12.6 %       | 15.3 %      | 11.3 %        |
| Highest Single Hour                               | Sep   | 377         | 162         | 74          | 554          | 114         | 109           |
|   | Oct   | 247         | 148         | 108         | 635          | 192         | 94            |

### Trail Summary Data Table: Trail User Intercept Information

| Trail User Intercept Surveys                       | Fort Wayne   | Goshen   | Greenfield  | Indianapolis  | Muncie  | Portage  |
|--|--|--|---|---|---|--|
| <b>Demographic Data</b>                            |  |  |   |   |   |  |
| # Trail users intercepted                          | 585  | 334  | 175   | 357   | 108   | 375  |
| Male/Female (%)                                    | 57/43  | 57/43  | 50/50   | 46/54   | 68/32   | 51/49  |
| Trail entrance point =<br>Trail exit point (%)     | 88   | 81   | 89  | 91  | 93  | 98   |
| Age Distribution (%)<br><25/26-45/46-65/>66        | 11/49/32/8   | 19/34/37/10  | 16/39/36/9  | 12/50/32/6  | 18/36/35/11   | 18/36/36/10                                      |
| Race (%)   | Caucasian (86)<br>Black (10)<br>Hispanic (4)           | Caucasian (92)<br>Hispanic (7)<br>Black (1)            | Caucasian (98)<br>Black (1)<br>Hispanic (1)                         | Caucasian (92)<br>Black (6)<br>Hispanic (2)                         | Caucasian (95)<br>Black (5)   | Caucasian (92)<br>Hispanic (5)<br>Black (3)      |
| <b>Trail Access Data</b>                           |  |  |   |   |   |  |
| Mode of travel to trail (%)                        | Drive (56)<br>Walk (24)<br>Bike (17)<br>Other (3)      | Drive (40)<br>Bike (30)<br>Walk (27)<br>Other (3)      | Drive (61)<br>Walk (19)<br>Bike (19)<br>Other (1)                   | Drive (52)<br>Walk (29)<br>Bike (14)<br>Other (5)                   | Drive (66)<br>Bike (27)<br>Walk (6)<br>Other (1)                    | Drive (71)<br>Bike (15)<br>Walk (9)<br>Other (5) |
| Median time to trail(minutes)                      | 17   | 5  | 5   | 5   | 7   | 5  |
| Miles from home (Median/Mode)                      | 1.9/1  | 11.5   | 1.5/1   | 1/1   | 2/2   | 2/2  |
| <b>Trail Use Data</b>                              |  |  |   |   |   |  |
| Trail activities (%)                               | Walk (49)<br>Bicycle (30)<br>Run (15)<br>Skate (6)     | Bike (40)<br>Walk (39)<br>Run (20)<br>Other (1)        | Walk (54)<br>Bike (25)<br>Run (14)<br>Skate (7)                     | Walk (51)<br>Bike (23)<br>Run (13)<br>Skate (13)                    | Bike (77)<br>Walk (11)<br>Run (5)<br>Skate (7)                      | Bike (40)<br>Walk (39)<br>Run (11)<br>Skate (10) |
| Miles covered on trail (mean)                      | 6 miles  | 3 miles  | 4 miles   | 8 miles   | 15 miles  | 7 miles  |
| Time spent on trail (median)                       | 35 minutes   | 35 minutes   | 40 minutes  | 60 minutes  | 90 minutes  | 60 minutes                                       |
| Combined Visit with other<br>places (%)            | 24   | 28   | 38  | 52  | 36  | 26   |
| First time user (%)                                | 9  | 7  | 11  | 4   | 9   | 6  |
| Reason for visit (%)                               | Health/Exercise (66)<br>Recreation (32)<br>Commute (2) | Health/Exercise (64)<br>Recreation (32)<br>Commute (4) | Health/Exercise (79)<br>Recreation (19)<br>Commute (1)<br>Other (1) | Health/Exercise (71)<br>Recreation (23)<br>Commute (5)<br>Other (1) | Health/Exercise (56)<br>Recreation (39)<br>Commute (3)<br>Other (1) | Health/Exercise (74)<br>Recreation (26)          |
| Run/Walk/Cycle/Skate<br>more because of trail (%)  | 79   | 70   | 74  | 81  | 87  | 82   |
| Median time spent because trail<br>exists (weekly) | 120 minutes  | 100 minutes  | 120 minutes   | 180 minutes   | 200 minutes   | 180 minutes                                      |
| Walk/Run/Cycle/Skate because<br>of trail (%)       | 19%  | 14%  | 14%   | 16%   | 19%   | 17%  |

### Trail Summary Data Table: Trail User Survey Information

| Trail User Mail Back Survey  | Fort Wayne  | Goshen   | Greenfield   | Indianapolis  | Muncie  | Portage   |
|--|---|--|--|---|---|---|
| <b>Demographic Data</b>  |   |  |  |   |   |   |
| Survey response (%)  | 39  | 70.5   | 70.6   | 84.6  | 97.2  | 50  |
| Usable surveys   | 200   | 127  | 72   | 165   | 105   | 133   |
| Income (%)<br><\$40k/\$40k-\$80k/>\$80k                                      | 35/48/17  | 39/45/16   | 33/46/21   | 22/45/33  | 33/51/16  | 33/48/18  |
| College Grad (%)   | 60  | 57   | 33.2   | 78.6  | 52  | 31.8  |
| Race Caucasian (%)   | 94.3  | 98   | 100.0  | 96.8  | 95.9  | 96  |
| <b>Trail Use Data</b>  |   |  |  |   |   |   |
| No trail available (%)   | 11.9 – Done something different   | 5.6 – Done something different   | 12.9 – Done something different  | 2.2 – Done something different  | 29.0 – Done something different                                   | 22.3 – Done something different   |
| Major uses (%)   | Walk (43)<br>Bike (35)<br>Run/Jog (16)<br>Other (6)                     | Walk (44)<br>Bicycle (44)<br>Run/Jog (10)<br>Skate (2)                             | Walking (59)<br>Bicycle (21)<br>Run/Jog (9)<br>Skate (9)<br>Other (2)        | Walk (51)<br>Bike (21)<br>Run/Jog (18)<br>Skate (10)                                  | Bike (77)<br>Walk (12)<br>Run/Jog (7)<br>Skate (4)                | Walking (42)<br>Bike (38)<br>Run (11)<br>Skate (9)                      |
| <b>Trail satisfaction</b>  |   |  |  |   |   |   |
| User opinion of satisfaction (Median score on 7 point scale)                 | 6 – Very satisfied  | 6 – Very satisfied   | 6 – Very satisfied   | 6 – Very satisfied  | 6 – Very satisfied  | 6 – Very satisfied  |
| <b>Trail Issues</b>  |   |  |  |   |   |   |
| Most important issues perceived by users (based on ranking of mean scores)   | Personal safety<br>Vandalism<br>Maintenance<br>Safe Intersections       | Natural Surroundings<br>Personal Safety<br>Safe Intersections<br>Trail Maintenance | Personal safety<br>Vandalism<br>Drinking water/toilets<br>Safe Intersections | Personal Safety<br>Safe Intersections<br>Natural Surroundings<br>Maintenance          | Personal Safety<br>Safe Intersections<br>Vandalism<br>Maintenance | Adequate Access<br>Vandalism<br>Personal Safety<br>Natural Surroundings |
| Area least satisfied with trail management (based on ranking of mean scores) | Drinking water/toilets<br>Vandalism<br>Adequate patrols<br>Maps/signage | Drinking water/toilets<br>Adequate patrols<br>Historic points<br>Maps/signage      | Drinking water/toilets<br>Adequate patrols<br>Personal Safety<br>Vandalism   | Drinking water/toilets<br>Reckless behavior<br>Adequate patrols<br>Crowded conditions | Drinking water/toilets<br>Adequate patrols                        | Drinking water/toilets<br>Adequate patrols<br>Vandalism                 |
| Problems associated with other people on the trail (%)                       | 27.4- yes   | 17.1 – yes   | 5.7 – yes  | 56.8 – yes  | 35.6 – yes  | 24.6 – yes  |
| User causing most problems (%-age of users reporting problems)               | Dog walkers (16)<br>Bikers (13)   | Dog Walkers (6)  | Bikers (6)   | Bikers (32)<br>Skaters (23)   | Bikers (21)<br>Walkers (11)                                       | Bikers (11)<br>Dog Walkers (10)   |
| Most common problem indicated (%-age of users reporting problems)            | Not courteous (15)<br>Blocking trail (13)                               | Not courteous (6)<br>Blocking trail (4)  | Not courteous (6)  | Not courteous (28)<br>Blocking trail (26)   | Blocking trail (23)<br>Not courteous (14)                         | Not courteous (12)<br>Blocking trail (11)                               |
| Stop use because of problems? (% indicating “No”)                            | 65 - No   | 86 – No  | 75 – No  | 76 – No   | 87- No  | 88 – No   |

| Trail User Mail Back Survey                               | Fort Wayne  | Goshen   | Greenfield  | Indianapolis   | Muncie  | Portage  |
|---|---|--|---|--|---|--|
| <b>User Opinion</b>                                       |   |  |   |  |   |  |
| Congestion  | Not congested at all  | Not congested at all   | Not congested at all                                    | Congested  | Congested   | Not congested at all   |
| Enough restrooms (% indicating "No")                      | 60 – No   | 43 - No  | 91 – No   | 72 – No  | 27 – No   | 58 – No  |
| Trail users viewing trail as safe or very safe (%)        | 79  | 89   | 84  | 95   | 93  | 89   |
| City viewed as more favorable (%)                         | 98  | 80   | 97  | 100  | 76  | 100  |
| <b>Trail Preferences</b>                                  |   |  |   |  |   |  |
| If could, would spend more time on trail (%)              | 59  | 47   | 47  | 65   | 41  | 58   |
| Trail reason for living in city                           | Disagree  | Strongly Disagree  | Disagree  | Strongly Disagree  | Strongly Disagree   | Disagree   |
| Very attached to the trail                                | Agree   | Somewhat Agree   | Agree   | Agree  | Agree   | Agree  |
| Life is organized around trail                            | Neutral   | Neutral  | Disagree  | Somewhat Agree   | Neutral   | Disagree   |
| <b>Benefits of trail</b>                                  |   |  |   |  |   |  |
| Most important public benefits of trails (ranked by mean) | Health/ Fitness<br>Public Recreation<br>Aesthetic Beauty<br>Community Pride | Health/Fitness<br>Preserve Open Space<br>Public Recreation<br>Aesthetic Beauty | Health/Fitness<br>Public Recreation<br>Aesthetic beauty | Health/Fitness<br>Public Recreation<br>Community Pride<br>Aesthetic Beauty | Health/Fitness<br>Public Recreation<br>Community Pride<br>Disabled Access | Health/Fitness<br>Public Recreation<br>Community Pride<br>Aesthetic Beauty |
| <b>Economic Factors</b>                                   |   |  |   |  |   |  |
| Pay to park   | Nobody paid to park   | Nobody paid to park  | Nobody paid to park                                     | Nobody paid to park  | Nobody paid to park   | Nobody paid to park  |
| Willing to pay user fee (%)                               | 55 – No<br>45 –Yes  | 61 – No<br>39 – Yes  | 73- No<br>27 – Yes                                      | 51 – No<br>49 – Yes  | 39 – No<br>61 - Yes   | 72 – No<br>28 – Yes  |
| If yes, how much annually (mean range)                    | \$5-10  | \$11-20  | \$5-10  | \$11-20  | \$11-20   | \$5-10   |
| If no, main reason not willing to pay user fee            | Taxes should pay  | Taxes should pay   | Taxes should pay  | Taxes should pay   | Taxes should pay  | Taxes should pay   |
| <b>Trail Activity</b>                                     |   |  |   |  |   |  |
| Average reported days on trail                            | 98  | 78   | 80  | 109  | 56  | 89   |
| Activity viewed as extremely and more important (%)       | 75%   | 69%  | 64%   | 81%  | 68%   | 75%  |
| Trail viewed as extremely and more important (%)          | 69%   | 60%  | 49%   | 63%  | 63%   | 62%  |

## Trail Summary Data Table: Trail Neighbor Survey Information

| Trail Neighbor Survey   | Fort Wayne  | Goshen  | Greenfield  | Indianapolis  | Muncie   | Portage   |
|---|---|---|---|---|--|---|
| <b>Demographic Data</b>   |   |   |   |   |  |   |
| Response rate (%)   | 39  | 50.8  | 50  | 37.8  | 38.9   | 45  |
| Usable surveys  | 122   | 66  | 18  | 217   | 137  | 82  |
| Male/Female (%)   | 53/47   | 52/48   | 90/10   | 50/50   | 55/45  | 51/49   |
| Mean age of respondent (years)  | 50  | 55  | 50  | 46  | 55   | 52  |
| Mean year property purchased  | 1983  | Not applicable  | 1961  | 1988  | 1979   | 1984  |
| <b>Property Information</b>   |   |   |   |   |  |   |
| Trail relation to property (%)  | Near,not touching (76)  | Near,not touching (56)<br>Along the edge (41)   | Along the edge (80)   | Along the edge (75)   | Near,not touching (47)<br>Along the edge (47)  | Along the edge (80)   |
| Property size (mean acres)  | 1.13  | 8.1   | 3.4   | .75   | 21.6   | 4.8   |
| Property used as residence (%)  | 82  | 77  | 0   | 87  | 86   | 85  |
| % of single family homes on property  | 82  | 82  | 0   | 87  | 86   | 89  |
| Most common use of residence  | Principle residence   | Principle residence   | -   | Principle residence   | Principle residence  | Principle residence   |
| Distance of property to trail (mean)  | 54 ft   | 100 ft  | -   | 88 ft   | 75 ft  | 264   |
| Most common part of house facing trail  | Front   | Back  | -   | Back  | Back   | Back  |
| <b>Trail Benefits</b>   |   |   |   |   |  |   |
| Neighbor perceptions of extremely important public benefits (% indicating 7 on 7 point scale) | Aesthetic Beauty (50)<br>Open Space (50)<br>Health/Fitness (40)<br>Community Pride (39) | Open Space (58)<br>Aesthetic Beauty (47)<br>Health/Fitness (38)<br>Public Recreation (35) | Public Recreation (26)<br>Health/Fitness (20)<br>Disabled Access (20) | Health/Fitness (54)<br>Aesthetic Beauty (42)<br>Open Space (39)<br>Public Recreation (33) | Health/Fitness (50)<br>Disabled Access (45)<br>Community Pride (39)<br>Aesthetic Beauty (34) | Open Space (51)<br>Health/Fitness (48)<br>Community Pride (47)<br>Aesthetic Beauty (46) |
| <b>Tail Satisfaction</b>  |   |   |   |   |  |   |
| Factors leading to greatest level of dissatisfaction with trail (%)                           | Safety patrols (29)<br>Maintenance (13)   | Safety patrols (28)<br>Parking problems (15)  | Agency response (22)<br>Safety patrols (20)                           | Parking problems (27)<br>Safety patrols (19)  | Safety patrols (26)<br>Parking problems (20)   | Parking problems (26)<br>Safety patrols (20)  |
| <b>Trail Effect on Property</b>   |   |   |   |   |  |   |
| Perceived trail increased or has no effect on property value (%)                              | 92  | 92  | 90  | 95  | 86   | 89  |
| Perceived trail has no effect or makes it easier to sell property (%)                         | 93  | 88  | 90  | 90  | 81   | 88  |

|   |   |  |  |   |   |   |
|---|---|--|--|---|---|---|
| <b>Trail effect on purchase of property</b>                                       |   |  |  |   |   |   |
| Trail had no affect or added to appeal to buy property (%)                        | 94  | 93   | No purchase after trail opened                                 | 92  | 81  | 91  |
| Supportiveness of trail (Median response on 7 point scale)                        | 6 -Very Supportive  | 7-Extreme Support  | -  | 6- Very Supportive  | 6 -Very supportive  | 6 -Very Supportive  |
| <b>User Opinion about living near trail</b>                                       |   |  |  |   |   |   |
| Neighbor feelings about trail near property (Median response on 7 point scale)    | 5 - Satisfied   | 5 - Satisfied  | 4 -Neutral   | 5 – Satisfied   | 5 – Satisfied   | 5 - Satisfied   |
| Trail better as a neighbor than originally expected (%)                           | 58  | 53   | 63   | 67  | 62  | 68  |
| Trail added to, and improved the quality of the neighborhood (%)                  | 68  | 67   | 88   | 73  | 62  | 60  |
| <b>Opinions of trail problems</b>   |   |  |  |   |   |   |
| Problems reported as less of a problem after trail construction (%)               | Users asking to use bathroom/phone (59)<br>Fruits/Veg picked or damaged (52)<br>Noise from users (49) | Users asking to use bathroom/phone (53)<br>Maintenance (43)<br>Burglary (42) | Maintenance (53)<br>Trespassing (50)<br>Animal harassed (50)   | Lack of Privacy (36)<br>Trespassing (34)<br>Noise from trail (34)   | Users asking to use bathroom/phone (61)<br>Maintenance (61)<br>Crops damaged (59) | Users asking to use bathroom/phone (68)<br>Burglary (65)<br>Cars parking (65) |
| Most frequent problems reported by neighbors (no. of neighbors reporting problem) | Illegal vehicle use (35)<br>Littering (33)<br>Unleashed pets (25)                                     | Illegal vehicles (29)<br>Littering (13)<br>Unleashed pets (13)               | Burglary (4)<br>Illegal vehicle use (3)                        | Littering (87)<br>Illegal vehicle use (79)<br>Noise from trail (72) | Illegal vehicle use (38)<br>Littering (28)<br>Noise from trail (25)               | Illegal vehicle use (35)<br>Littering (31)                                    |
| <b>Neighbor Trail Use Patterns</b>  |   |  |  |   |   |   |
| Used in past 12 months (%)  | 76 – Yes  | 75 – Yes   | 70 – Yes   | 95 - Yes  | 74 – Yes  | 82- Yes   |
| Seasonal Use by days/week (mean)  | Winter – 1.92<br>Spring – 2.67<br>Summer – 3.01<br>Fall – 2.73  | Winter – 2.08<br>Spring – 2.84<br>Summer -2.95<br>Fall – 2.81                | Winter – 1.67<br>Spring – 2.14<br>Summer – 2.57<br>Fall – 1.86 | Winter –1.96<br>Spring –2.82<br>Summer –3.08<br>Fall –2.82          | Winter –1.43<br>Spring – 2.33<br>Summer – 2.69<br>Fall – 2.39                     | Winter – 1.96<br>Spring – 2.63<br>Summer – 2.9<br>Fall – 2.66                 |
| Annual estimated use by household   | 134 days annually   | 139 days annually  | 118 days annually  | 139 days annually   | 117 days annually   | 132 days annually   |

## Appendix B: Methodology





**Research Protocol****Trail Use Counts**

Trail counts will be conducted using infrared trail counters placed at various locations on each trail throughout the months of July, August and September. Trail counter distribution is defined as below:

|                                | Pensey Trail | Prairie Duneland Trail | Cardinal Trail | Monon Trail    | Maple City Trail | Fort Wayne River Trail |
|--------------------------------|--------------|------------------------|----------------|----------------|------------------|------------------------|
| Trail length <i>in miles</i>   | <b>3.1</b>   | <b>6</b>               | <b>10</b>      | <b>7.6</b>     | <b>10</b>        | <b>15</b>              |
| Counter locations              | <b>1</b>     | <b>2</b>               | <b>3</b>       | <b>3</b>       | <b>3</b>         | <b>3</b>               |
| Rotate counter to new location | <b>n/a</b>   | <b>10 days</b>         | <b>10 days</b> | <b>10 days</b> | <b>10 days</b>   | <b>10 days</b>         |
| Intercept survey locations     | <b>4</b>     | <b>4</b>               | <b>4</b>       | <b>4</b>       | <b>4</b>         | <b>4</b>               |

**Locations:** Trail counter locations will be determined in consultation with the local agency responsible for the trail. To compensate for trail users not crossing trail counter locations, a series of passes with bicycle riders and access point observers will be used to create a 100% trail count during these weeks. This process will compensate for the varying use levels on different sections of the trails.

**Counters:** One (1) type of infrared reflective counter will be used in the study with downloadable data capacity to count 8,000 events. Staff and volunteers will need to download data from the counters to download units throughout the study months. Counters will be validated by observation to determine any error rate in the infrared technology.

**Use Levels:** Longer trails will be instrumented completely in October by installing more than one trail counter along the length of the trail for one week.

## Summary Report

### Survey Intercepts/Stops

An assumption that varying use levels are based on location is made for each trail. As such, the survey of users through intercepts/stops will be completed during *one week each* in July and August, in four locations (L<sup>1</sup>-L<sup>4</sup>) on each trail over 3 time frames in a day. The intercept survey will be a two-stage survey where every *n*<sup>th</sup> adult user will be asked if they would participate in a short interview followed up by a more extensive mail survey. Stop rotations on each trail will be scheduled as below.

| Time             | Monday         | Tuesday        | Wednesday      | Thursday       | Friday         | Saturday  | Sunday  |
|------------------|----------------|----------------|----------------|----------------|----------------|---|---|
| 7-11 a.m.        | L <sup>1</sup> | L <sup>4</sup> | L <sup>3</sup> | L <sup>2</sup> | L <sup>1</sup> | L <sup>1</sup> L <sup>2</sup> L <sup>3</sup> L <sup>4</sup> | L <sup>1</sup> L <sup>2</sup> L <sup>3</sup> L <sup>4</sup> |
| 11 a.m. – 3 p.m. | L <sup>2</sup> | L <sup>1</sup> | L <sup>4</sup> | L <sup>3</sup> | L <sup>2</sup> | L <sup>1</sup> L <sup>2</sup> L <sup>3</sup> L <sup>4</sup> | L <sup>1</sup> L <sup>2</sup> L <sup>3</sup> L <sup>4</sup> |
| 3-7 p.m.         | L <sup>3</sup> | L <sup>2</sup> | L <sup>1</sup> | L <sup>4</sup> | L <sup>3</sup> | L <sup>1</sup> L <sup>2</sup> L <sup>3</sup> L <sup>4</sup> | L <sup>1</sup> L <sup>2</sup> L <sup>3</sup> L <sup>4</sup> |

Stop Protocol: Stop every *n*<sup>th</sup> adult and ask subject to participate in short 3-minute survey with follow-up mail survey.

Decline Bias: If *n*<sup>th</sup> adult by observation station declines to participate, survey staff will ask the next adult to participate and begin counting for the *n*<sup>th</sup> adult passing by after acceptance by a trail user.

Mail Survey: Mailed out at end of August using Dillman Technique of reminder card, new survey and reminder card at 2-week intervals. (8-week process)

Survey Number: A target of 250 trail user survey responses has been established. A random sampling of trail users who indicated they would participate in the mail survey will be needed if the number of mail survey participants exceeds 500.

### Trail Neighbor Survey

Trail neighbors will be mailed a survey asking them to reflect on management issues and their experiences with the trails in their area. The definition of a trail neighbor will follow a 3-stage protocol for each geographic area as follows:

- Stage 1: Use an agency's pre-existing neighbor list updated as necessary; or
- Stage 2: Use a manual collection of trail neighbors within 150' and visually abutted to the trail as gathered from the assessors parcel list; or
- Stage 3: Use GIS to develop a trail neighbors user list based on line of site and 150'.

Note that all apartment buildings containing trail neighbors will be enumerated by review of names/addresses on mailboxes.

Mailing lists will be developed in June for July mailing and follow up using the Dillman technique.

## Impacts to Property Value

Property value impacts will be determined using focus groups composed of realtors to discuss trail pros and cons and estimated impacts to the land value of neighboring properties. Letters to area realtors in each trail vicinity will be mailed requesting their participation in a 1-hour focus group meeting to discuss trail issues. Realtors will self-select themselves based on preliminary questions regarding arranging for sale or purchase of property near a trail in the past 12 months. A recorder and facilitator will lead discussion on various issues and attempt to gain consensus on the impact of the trail on neighboring property values. This research will be conducted in fall 2000.

| <b>June</b>  | <b>July</b>   | <b>August</b>   | <b>September</b>  |
|--|---|---|---|
| <b><i>Obtain counters and orient to their use</i></b>  | Place counters and rotate along trails                        | Continue trail counter rotation                               | Continue trail counter rotation                                     |
| <b><i>Meet with agencies, orient them on mailings, use of volunteers, survey protocol, and study details</i></b> | Conduct one week of counts using volunteers and/or paid staff | Conduct one week of counts using volunteers and/or paid staff | Mail out trail user surveys and complete Dillman follow-up process. |
| <b><i>Finalize trail intercepts protocol and instruments</i></b>   | Implement trail intercepts and surveys                        | Continue trail intercepts and surveys                         | Mail out focus group letters to area realtors                       |
| <b><i>Begin compiling trail neighbor mailing list</i></b>  | Mail trail neighbor survey using Dillman technique            | Follow up trail neighbor survey                               | Finish inputting trail neighbor survey and analyze data             |
| <b><i>Field check counters and locations for each trail</i></b>  | Input preliminary trail intercepts data                       | Input preliminary trail intercepts data                       | Input trail user survey responses in data bank                      |
| <b><i>Train volunteers and p/t staff at each agency on trail stops</i></b>                                       | Perform 100% user count on each trail and validate counters   | Continue 100% user count on each trail as needed              | Start to summarize trail count data                                 |